Downloading & Logging into the SpeakUnique App

The SpeakUnique app is a text-to-speech app that is available to people using a personalised synthetic voice from SpeakUnique. The app is free to download however you will need an account with "SpeakUnique" or "I Will Always Be Me" to use the app, and you will need to have purchased or had funding for your personalised voice to download it into the app. The app is not available for use with a generic personalised voice.

This guide contains a summary of the key screens and features you will find in the SpeakUnique app.

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Downloading the app
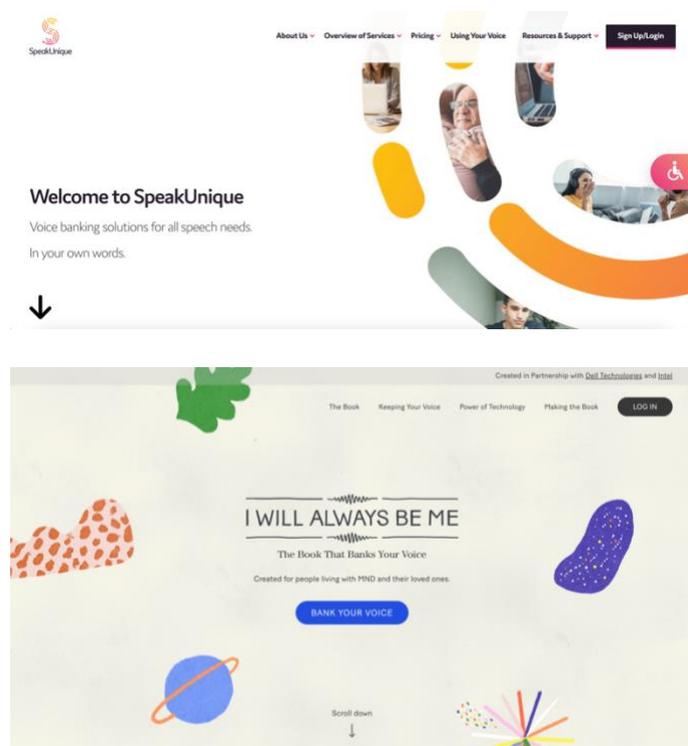
To access the SpeakUnique app, you must have an account with either SpeakUnique or I Will Always Be Me.

A voice created through I Will Always Be Me can be used through the SpeakUnique app – you do not need to register for a separate account on the SpeakUnique website.

If you haven't already created your personalised voice, please register for an account on either:
www.speakunique.co.uk
or
www.iwillalwaysbeme.com
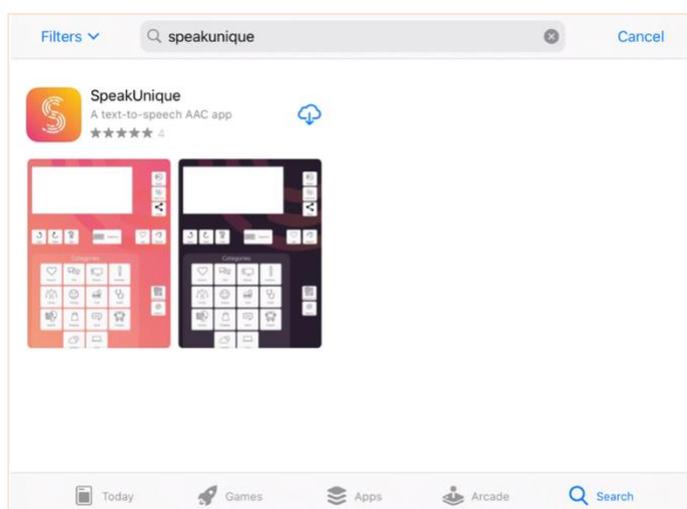
The SpeakUnique app can be downloaded from the Google Play or Apple App Store by searching for "SpeakUnique".

The app is free to download but you must have an account before you can log in - see previous step.

The SpeakUnique app is compatible with **Apple devices running iOS 12** or higher.
It is also compatible with a range of **Android devices**. If you cannot find the app on the Google Play Store this likely means that the SpeakUnique app is not compatible with your device but you can confirm your device is compatible here.

Logging into the app
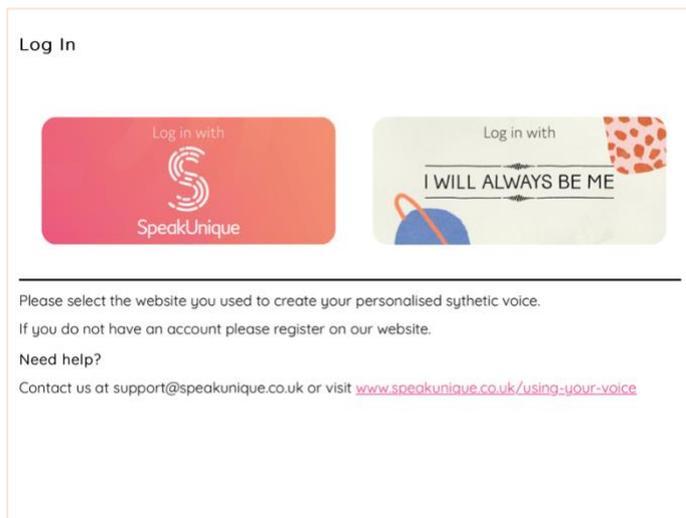
When you first open the app, will need to select which service you used to create your synthetic voice.

Please click the icon that corresponds to the service your synthetic voice is available through.

Or
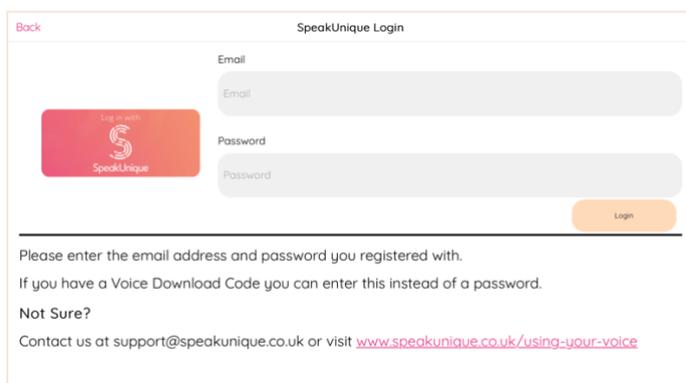
You will then need to log into the app.

You can either log in by:

1. Entering the email address and password you set at registration

2. Entering your email address and download code (see below).

Click **Login**

If you wish to log in with your voice download code, this can be found once your voice has been purchased or your funding has been approved, by logging into your account on our website at
www.speakunique.co.uk or
www.iwillalwaysbeme.com

Downloading your voice
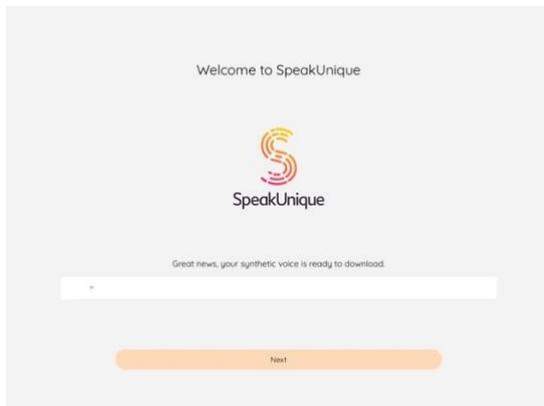
If your voice is ready and has been funded / purchased, you will be able to download it into the app.

Please click on the white box.

If your voice is not ready to download the first time you log into the app, please skip to the next section.

Your voice will be displayed as your 8-digit download code.

Select the code (ensuring the tick is present on the right-hand side) and then press "**Select**".
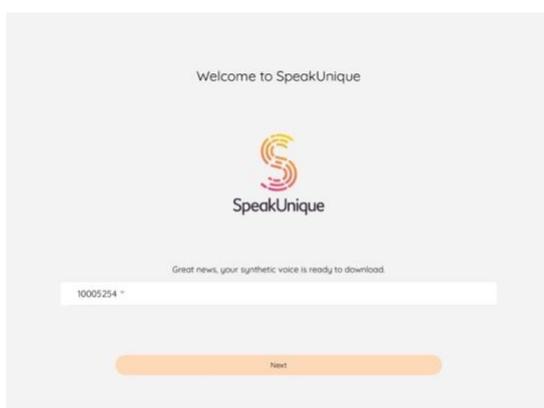
Your voice download code will be displayed in the white box.

Please select "**Next**"
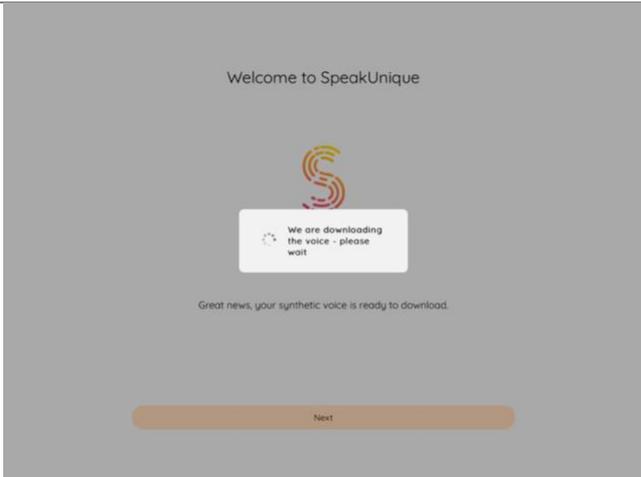
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A message will appear to show your voice is being downloaded.

It should take less than a minute to download your voice. If your voice download takes longer than this, please close the app, check your internet connection and try again.
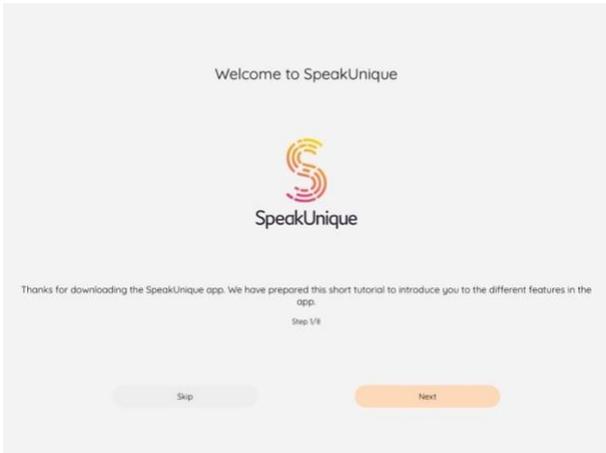
Once your voice has been downloaded, you can familiarise yourself with our short app tutorial.
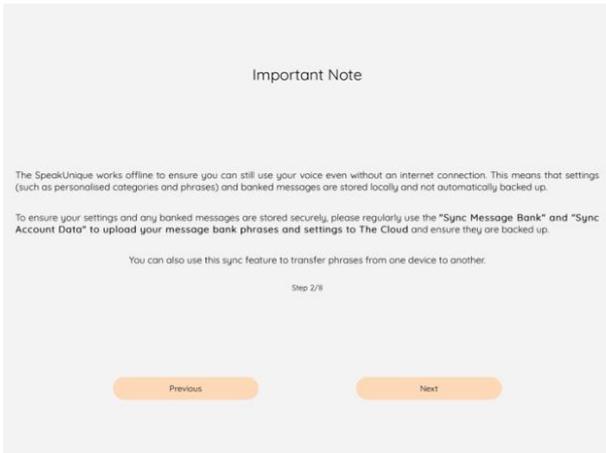
Before you begin the app tutorial, please read the **Important Note** about syncing your settings across devices.

Accessing the app before your voice is ready
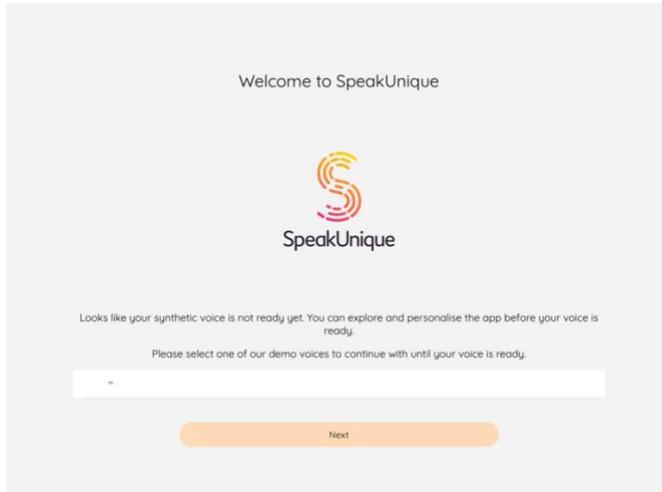
If your voice is not ready to download the first time you log into the app, you can choose one of our demo voices.

Please click on the white box.
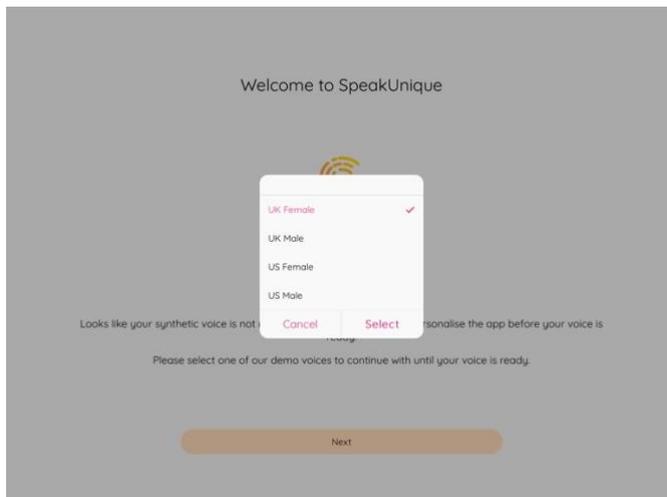
Please click on one of our demo voices (ensuring there is a tick next to your chosen voice) and then press "**Select**"
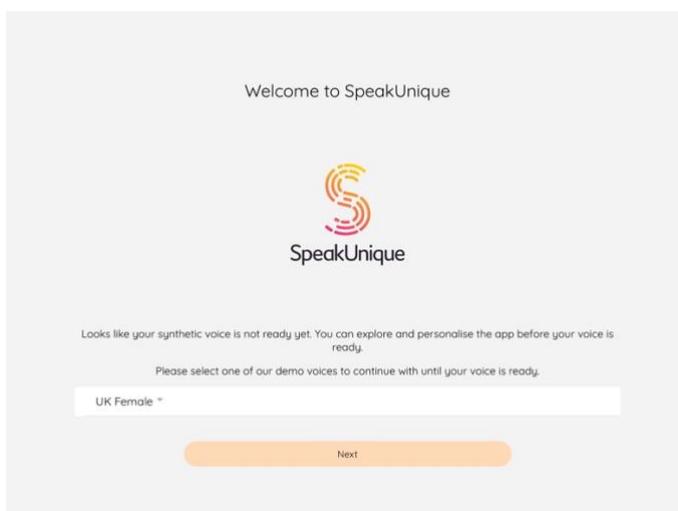
Your chosen voice will appear in the white box.

Please click "**Next**".
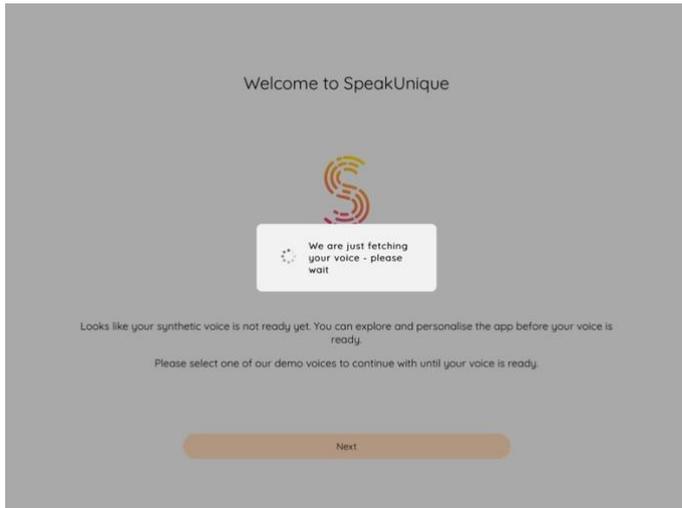
A message will appear to show the demo voice is being downloaded.

It should take less than a minute to download the voice. If the voice download takes longer than this, please close the app, check your internet connection and try again.
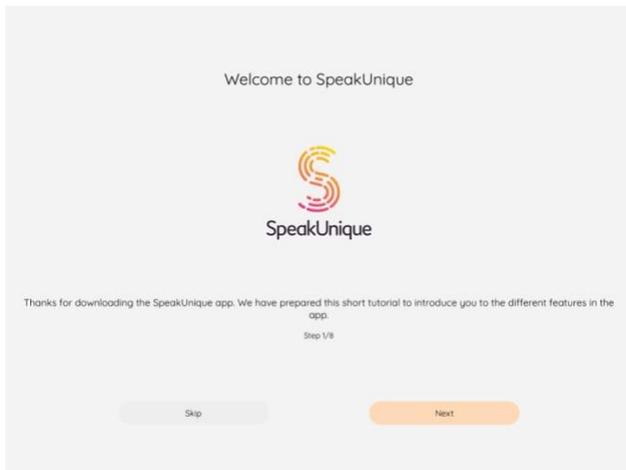
Once your voice has been downloaded, you can familiarise yourself with our short app tutorial.
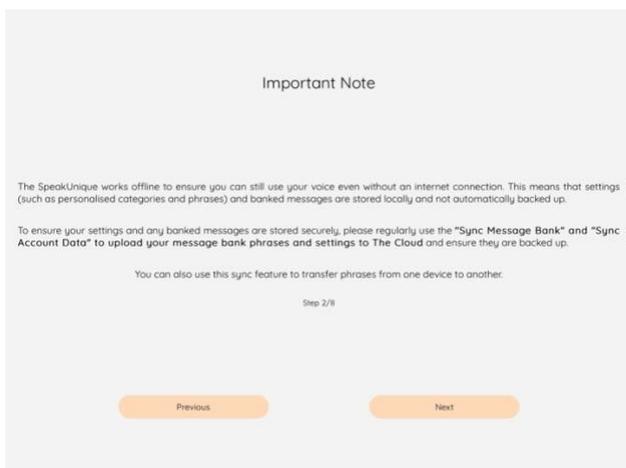
Before you begin the app tutorial, please read the **Important Note** about syncing your settings across devices.

Downloading your voice from within the app

If you want to download your voice from within the app, e.g. an updated version of your voice is available, or you initially accessed the app with a generic voice, please go to "**Options**"
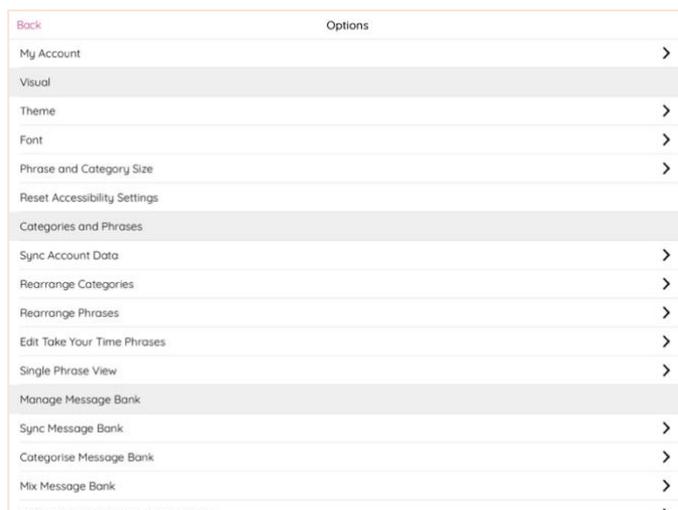
Select "**My Account**"
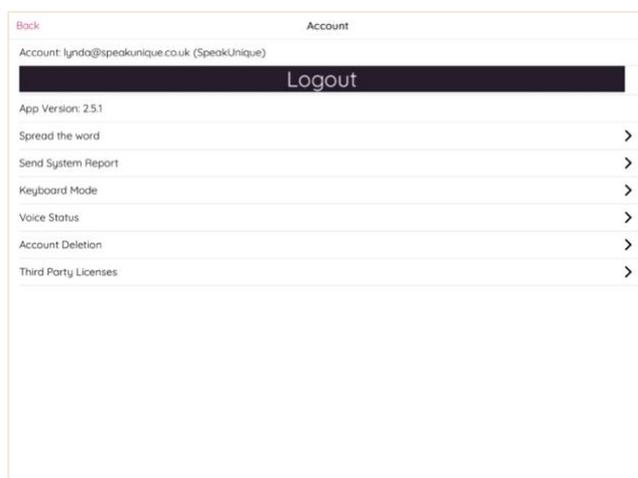
Select "**Voice Status**"
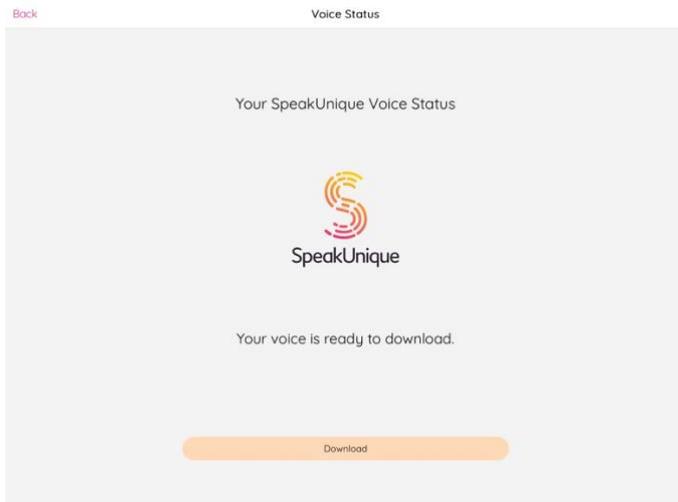
If your voice is available to download, it will show here. Press "**Download**".

If your voice is not available to download but you think it should be, visit your account at www.speakunique.co.uk or www.iwillalwaysbeme.com for more information.
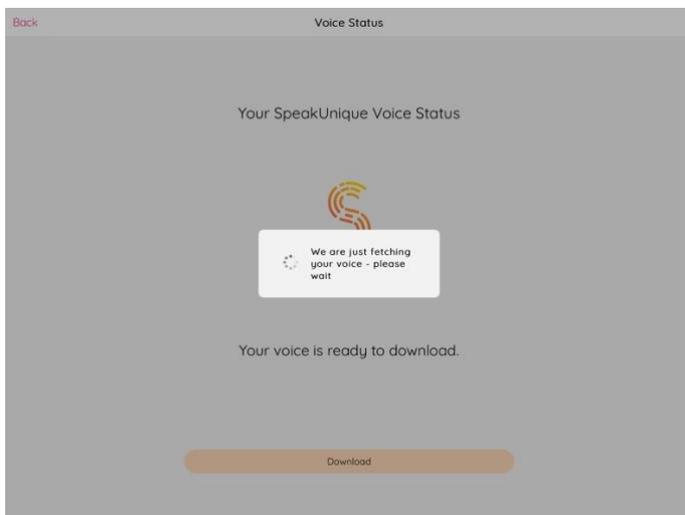
A message will appear to show your voice is being downloaded.

It should take less than a minute to download the voice. If the voice download takes longer than this, please close the app, check your internet connection and try again.

Once the download is complete, the new voice will replace the previous voice within the app.