

Instructions for Banking Your Voice through I Will Always Be Me

This guide gives you set by step instructions for creating a SpeakUnique voice through the “I Will Always Be Me” e-book.

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Before you begin

Reading the “I Will Always Be Me” e-book can be quite an emotional experience due to the content of the story. Some people may prefer to read the story before they begin the voice banking process and we have therefore included the words to the e-book at the end of this guide to allow people to familiarise themselves with the story. You can jump to the relevant section [here](#).

“I Will Always Be Me” is a collaborative project between the Motor Neurone Disease Association, Dell, Intel, Rolls Royce and SpeakUnique. It was developed to make the process of voice banking easier for people living with MND, and to also create a digital legacy through an e-book of the individual reading the story – find out more [here](#).

SpeakUnique are proud to be the voice banking partner for this initiative; the voices created through “I Will Always Be Me” use SpeakUnique technology and can be used on the same devices as voices created through SpeakUnique website – more information available [here](#).

Please note: you do not need to create a separate account with SpeakUnique – you will complete the whole process through your I Will Always Be Me account.

To record your voice on I Will Always Be Me, you will need:

1. A laptop, computer, or mobile device. Recording is supported across all platforms however we recommend a laptop or computer for generating a higher quality recording.
2. An external headset microphone that connects to your computer via the USB port or headphone socket. We do not recommend a specific headset, but headsets made by Sennheiser, Plantronics and Logitech are reliable.
3. A quiet room with no background noise and ideally soft furnishings to remove any echoing.

Device compatibility

Before you start recording, please ensure the device you want to use your voice on (e.g. communication aid, phone or tablet) is compatible. As the voices use SpeakUnique technology, more information can be found [here](#)..

Apple Devices

On Apple devices, SpeakUnique voices can only be used on the SpeakUnique app for iOS. The app will run on iPhones and iPads running iOS12 or higher

Android Devices

The SpeakUnique App can also be run on many Android devices. Our App's compatibility with Android depends on the chip used by the particular device.

A current list of tested Android devices is available here:

<https://www.speakunique.co.uk/session/using-your-voice-speakunique-app-android>. You can check whether a given device is compatible or not on the list.

Speed Test App

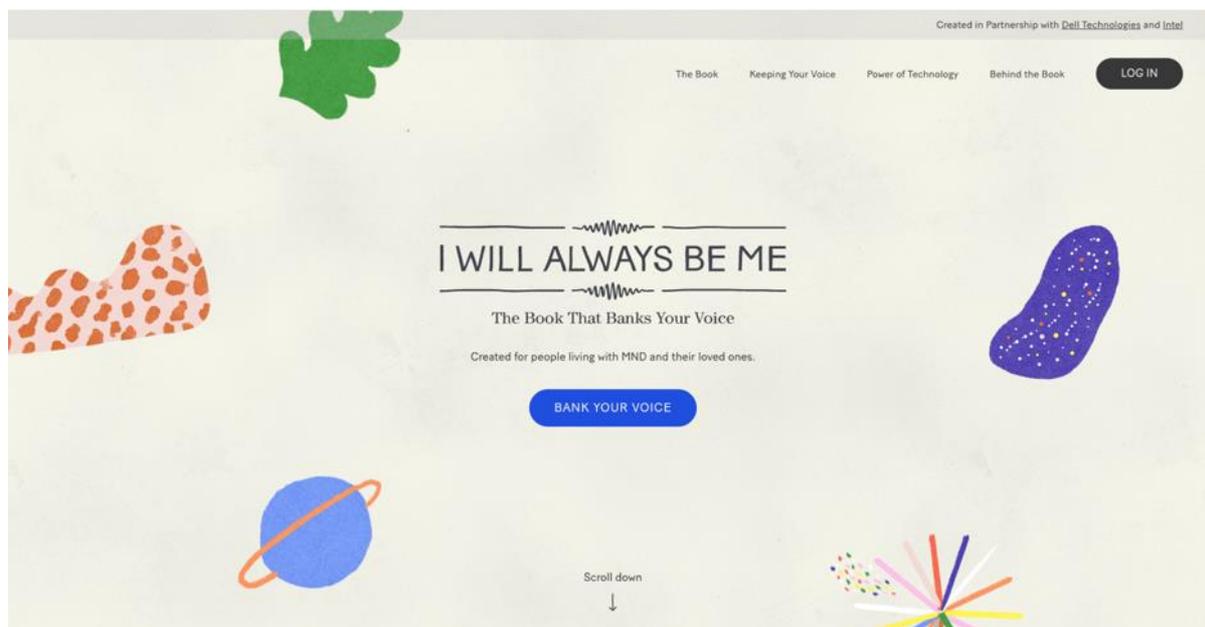
If you already own an Android device, you can download our speed testing app free from the Google Play store. Please search for "SpeakUnique Speed Test". The app is free to download and will confirm your device's compatibility by running a short test. The test will take less than 1 minute to complete and will immediately tell you if your device is compatible with the SpeakUnique app. Once you have run the test, you can delete the speed test app from your device.

Windows Devices

For Windows devices, the voices are provided in SAPI5 format where they can be accessed by any software on the device that supports synthetic voices. We do not offer our own SpeakUnique software/ app for Windows devices.

Registering for an account

Visit www.iwillalwaysbeme.com and click **Bank Your Voice**.



To register for a new account, please start by completing the registration form.

You will first need to select the country that you are based in. As this service is currently only available to people living in the United Kingdom and the Republic of Ireland, if you select a country outside of the UK, you will be notified that the service is not available in your country.

The image shows the registration form on the website. At the top right, it says 'Created in Partnership with Dell Technologies and Intel'. The navigation menu includes 'The Book', 'Keeping Your Voice', 'Power of Technology', and 'Behind the Book', along with a 'LOG IN' button. The form fields are: 'COUNTRY' (a dropdown menu), 'FIRST NAME', 'LAST NAME', 'EMAIL', and 'PASSWORD' (with an eye icon for visibility). Below the password field, there is a note: 'Your password needs to consist of at least 8 characters of which at least 1 lowercase, 1 uppercase, 1 number and 1 special character'. The background features a colorful abstract shape resembling a starburst or flower.

Please enter your **first name, last name, email address** and set a **password**. Your password must be at least 8 characters and contain 1 uppercase, 1 lowercase, 1 number and 1 special character.

You will then need to indicate if you are a person living with MND/ALS. This information is required to help us know how to generate your voice and determine if you are eligible for funding for your voice.

If you indicate that you are living with MND/ALS you will need to provide details about your **Speech**.

The screenshot shows a registration form with a password field at the top. Below it is a section titled "I AM A PERSON LIVING WITH MND/ALS" which is selected with a radio button. The text in this section reads: "I have been diagnosed with MND/ALS by a medical professional." Below this text is a dropdown menu labeled "SPEECH" with a downward arrow. Underneath the dropdown is a date input field labeled "DATE OF DIAGNOSIS (APPROXIMATELY)" with a placeholder "DD/MM/YYYY" and a calendar icon. A paragraph of text explains that the user's information is used to create a digital voice and that they consent to data collection. At the bottom of this section is another radio button labeled "I AM NOT A PERSON LIVING WITH MND/ALS".

Please select the option which best describes your speech. This field is mandatory and must be completed to register your account. You can optionally also include your date of diagnosis.

This screenshot is identical to the previous one, but the "SPEECH" dropdown menu is open, showing four options: "My speech has not yet changed", "My speech has changed slightly", "My speech has noticeably changed", and "My speech has changed a lot". The "My speech has changed a lot" option is currently selected and highlighted in blue. The rest of the form, including the "I AM A PERSON LIVING WITH MND/ALS" section and the date field, remains the same.

You will then need to consent to our “Privacy Policy” and “Terms of Service”, and confirm you are over the age of 18 using the two tick boxes. Please then click **Sign Up**.

The screenshot shows a web form for 'I WILL ALWAYS BE ME'. At the top left is the logo 'I WILL ALWAYS BE ME'. At the top right is a navigation menu with 'The Book', 'Keeping Your Voice', 'Power of Technology', and 'Behind the Book', followed by a 'LOGIN' button. The form itself is a light green box with a white background. It contains a dropdown menu with 'MY SPEECH HAS CHANGED SLIGHTLY', a date input field with '21/07/2022', a paragraph of text explaining the need for speech information, a paragraph of legal text about data protection, a radio button for 'I AM NOT A PERSON LIVING WITH MND/ALS', two checked checkboxes for consent and age confirmation, and a 'SIGN UP' button at the bottom.

professional.

MY SPEECH HAS CHANGED SLIGHTLY

DATE OF DIAGNOSIS (APPROXIMATELY)

21/07/2022

In order to create your digital voice, we require you to provide information about your speech (and, optionally, your date of diagnosis).

For the purposes of applicable data protection law, SpeakUnique Limited ("SpeakUnique", "we", "us") is a controller of personal data you provide by submitting this form. By completing this form, you consent to your personal data being collected and processed by us in order to improve our understanding of how to create your digital voice in accordance with our Privacy Notice. You can withdraw your consent at any time by emailing privacy@iwillalwaysbeme.com. If you do not complete the information in this form, we will not be able to create your digital voice.

I AM NOT A PERSON LIVING WITH MND/ALS

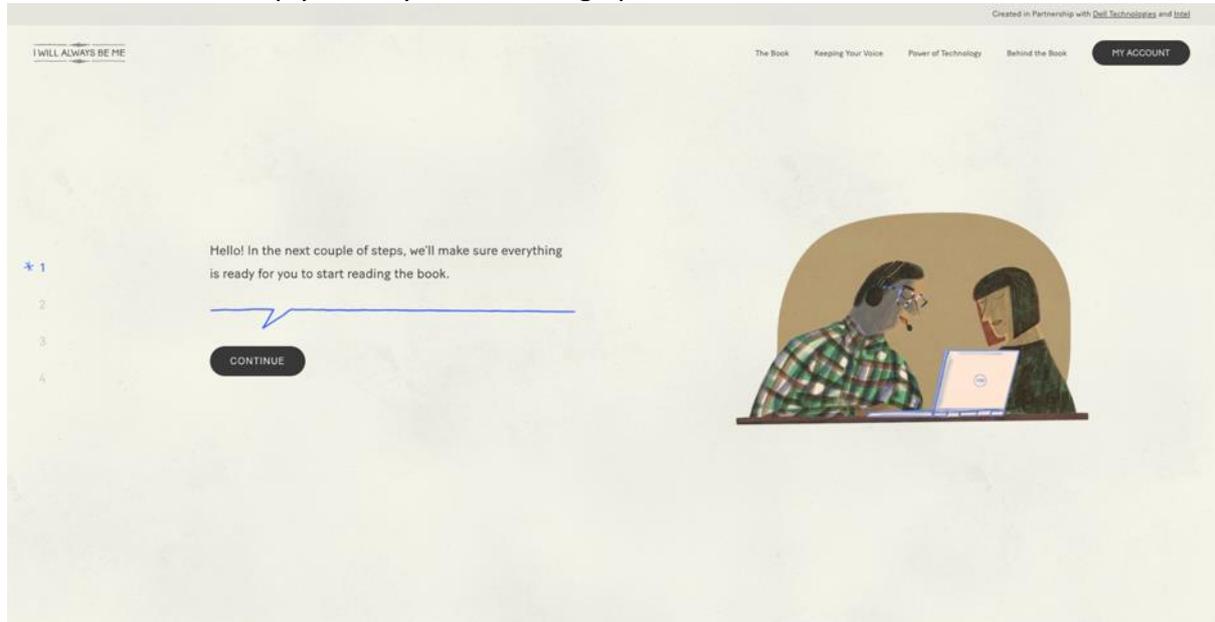
I consent to the "I Will Always Be Me" and SpeakUnique Privacy Policy and Terms of Service

I confirm that I am 18 years of age or older.

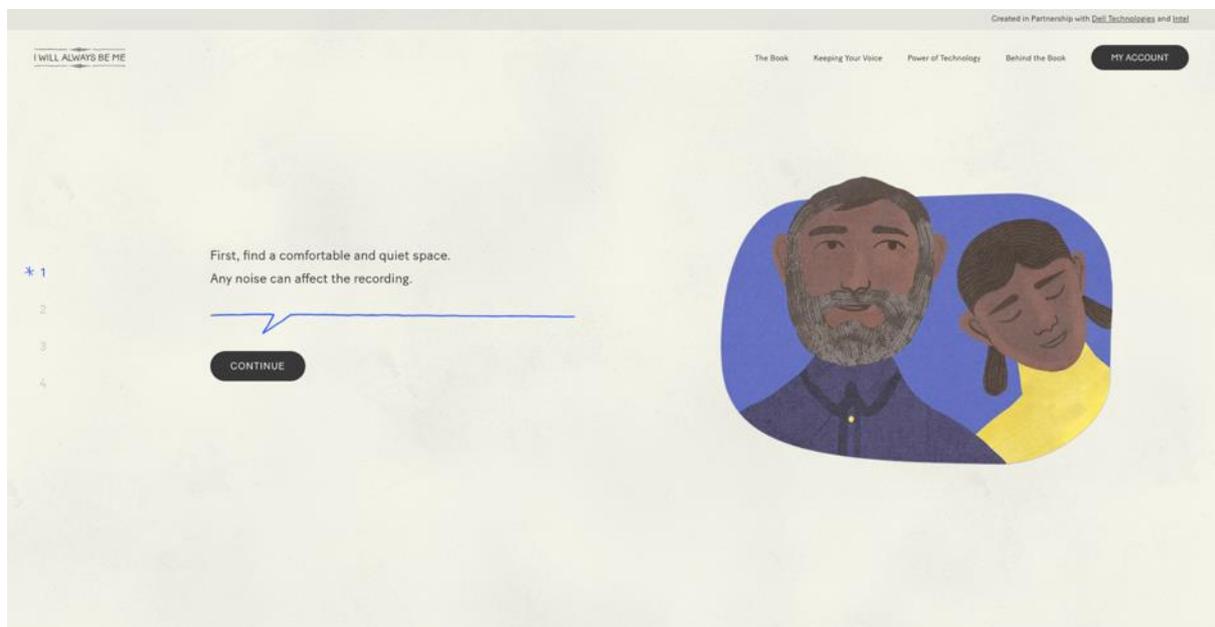
SIGN UP

Recording tips

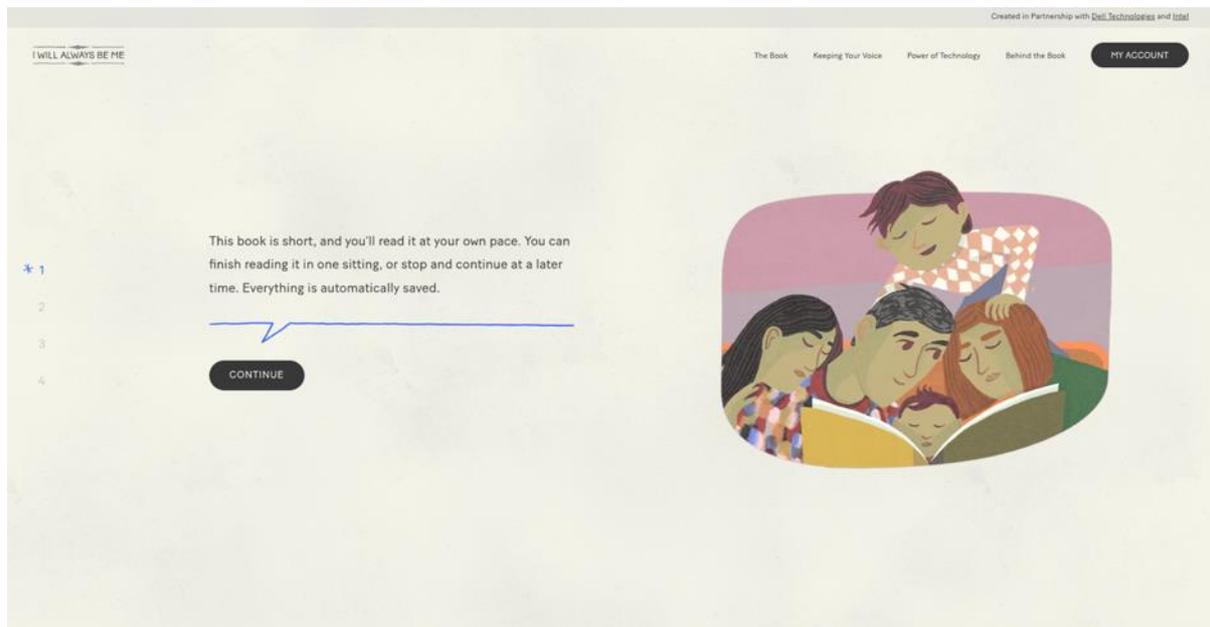
The next screens help you set your recording up. Press **Continue**.



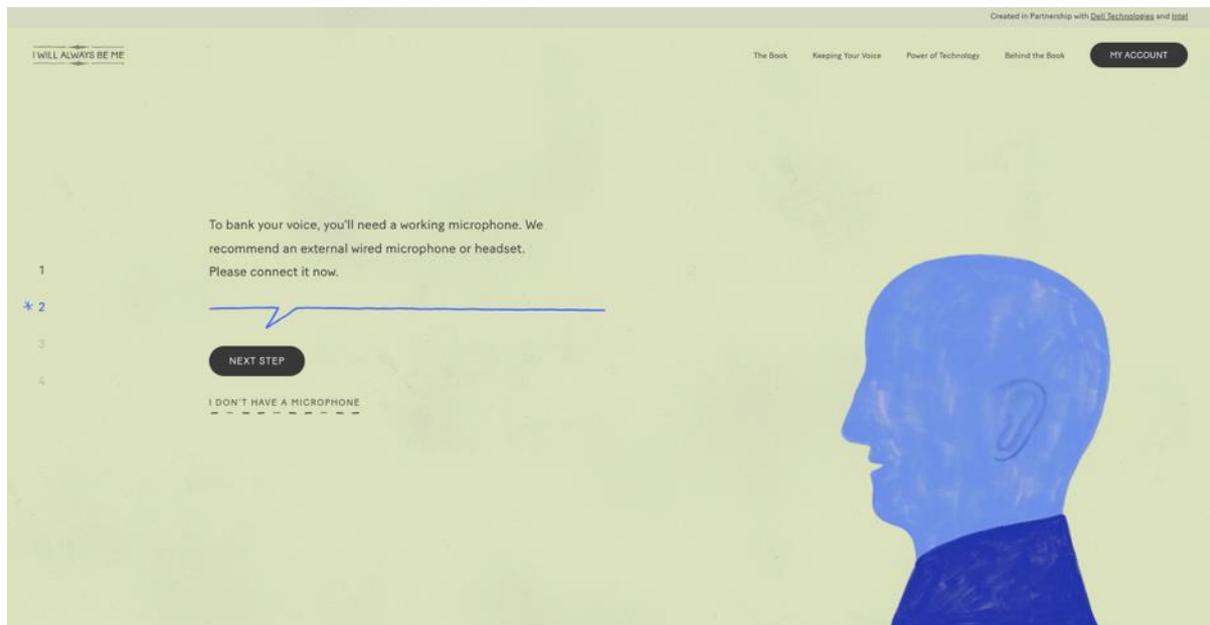
Please ensure you are recording in a quiet room with no background noise and lots of soft furnishing to reduce echo. Press **Continue**.



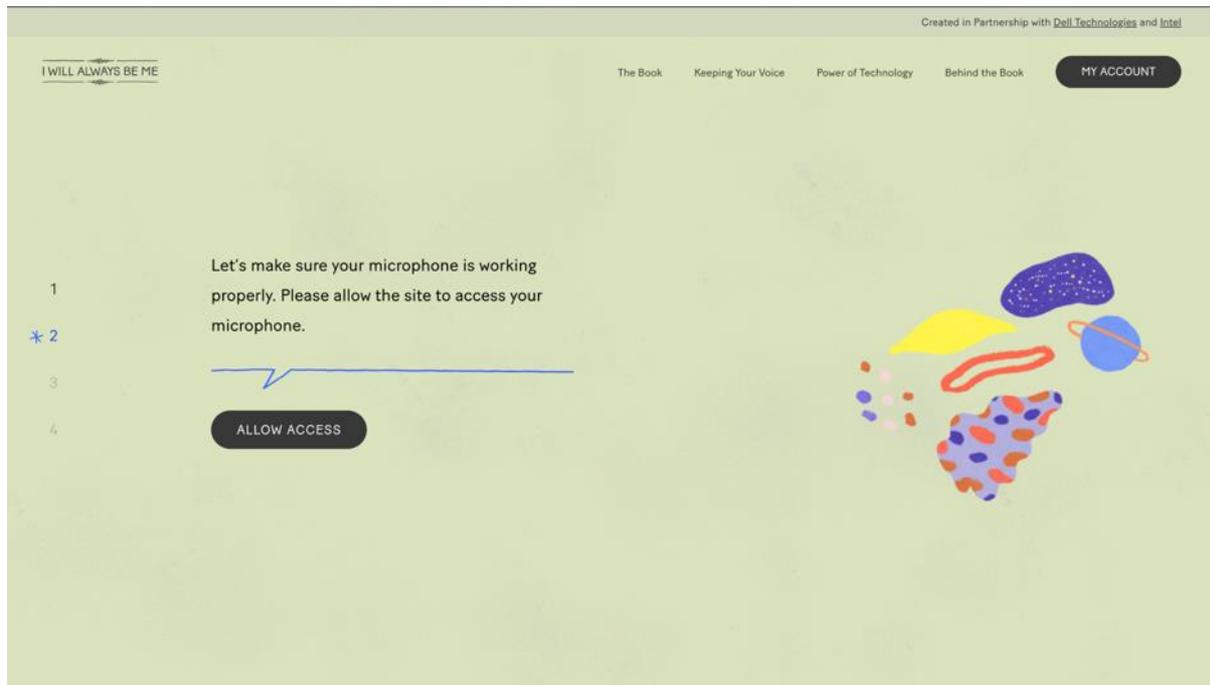
You can read the book in one sitting or across multiple sessions. Press **Continue**.



The next set of screens will help you set up your microphone. Please connect your microphone to your device and then press **Next Step**.

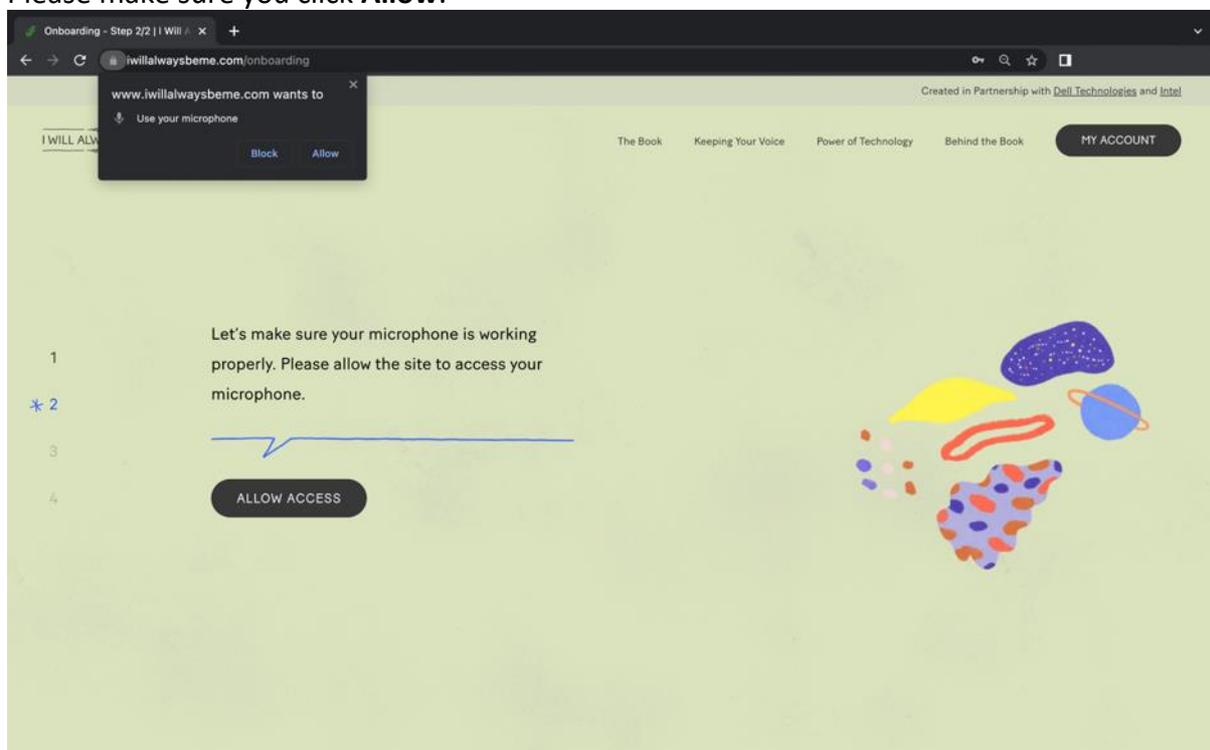


Once you have connected your microphone, you will need to give the website access to your microphone. Press **Allow Access**.

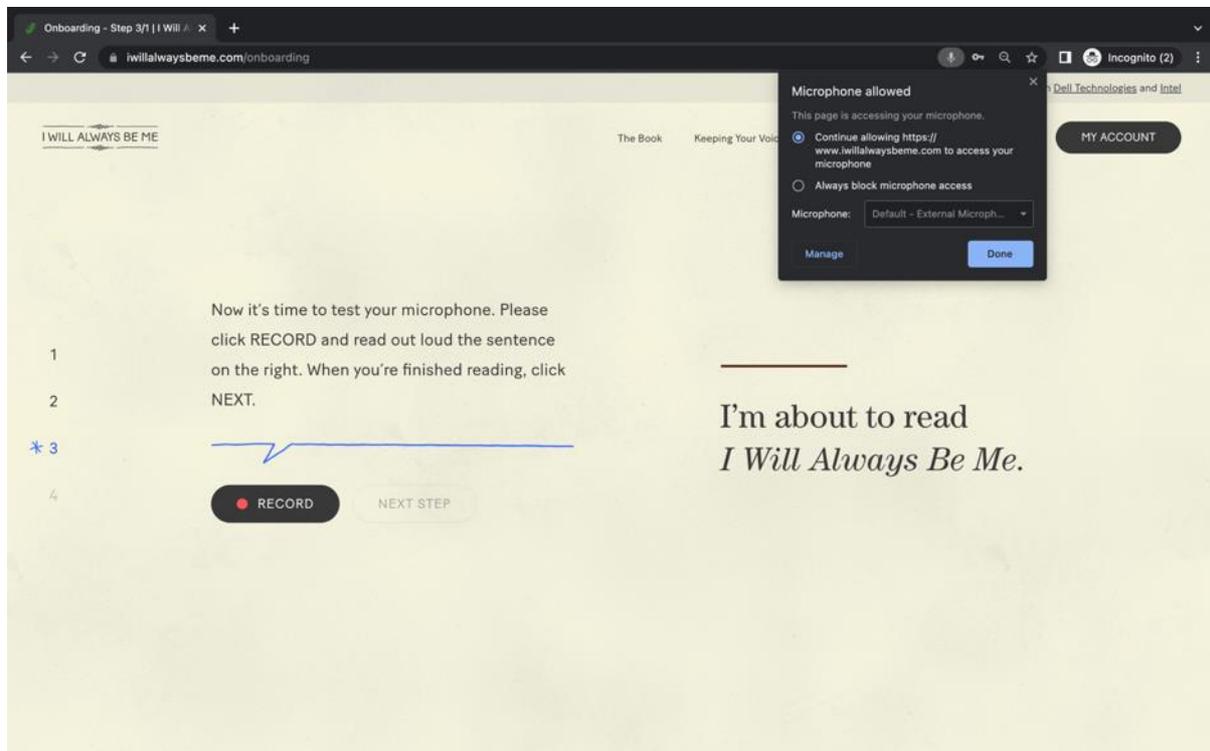


A dialogue box will appear on your screen. This box may appear differently depending on your device and web browser. The example below is from Google Chrome on a laptop.

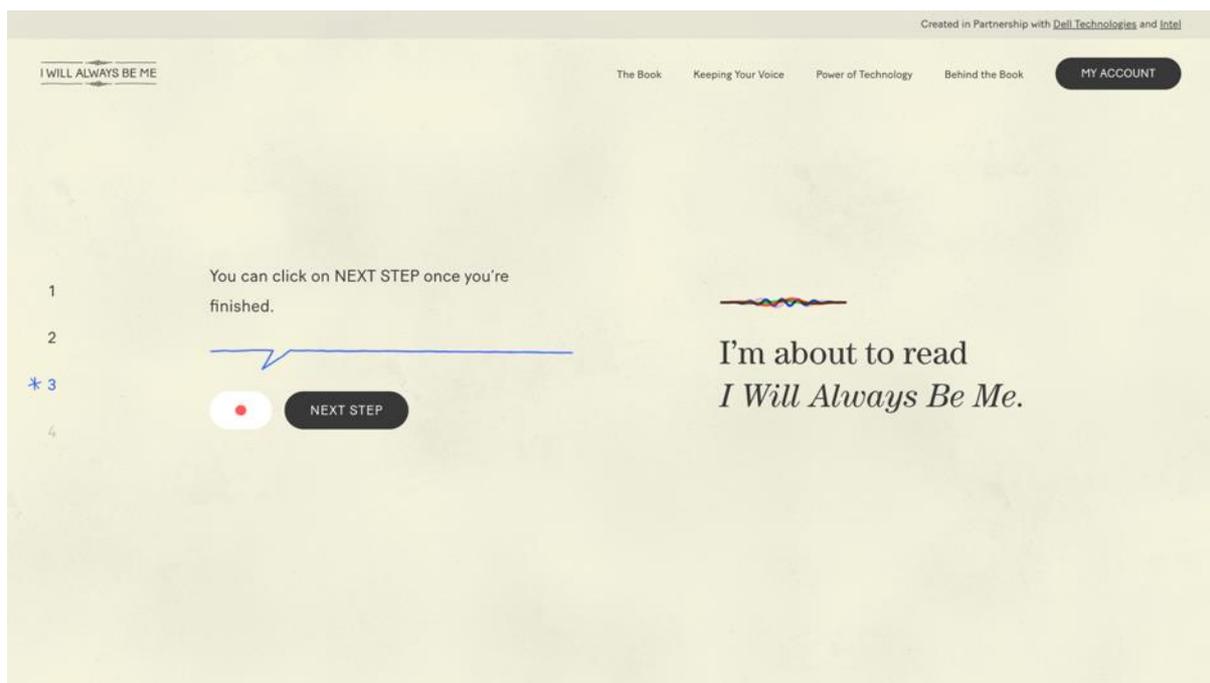
Please make sure you click **Allow**.



Before you test your microphone, check that the correct microphone is selected on your device. Click on the **microphone icon** displayed in the bar that shows the website address. A dialogue box will appear that confirms that the website can access your microphone and will show which microphone the website is using. In this example you can see the microphone selected is called **Default – External Microphone**.

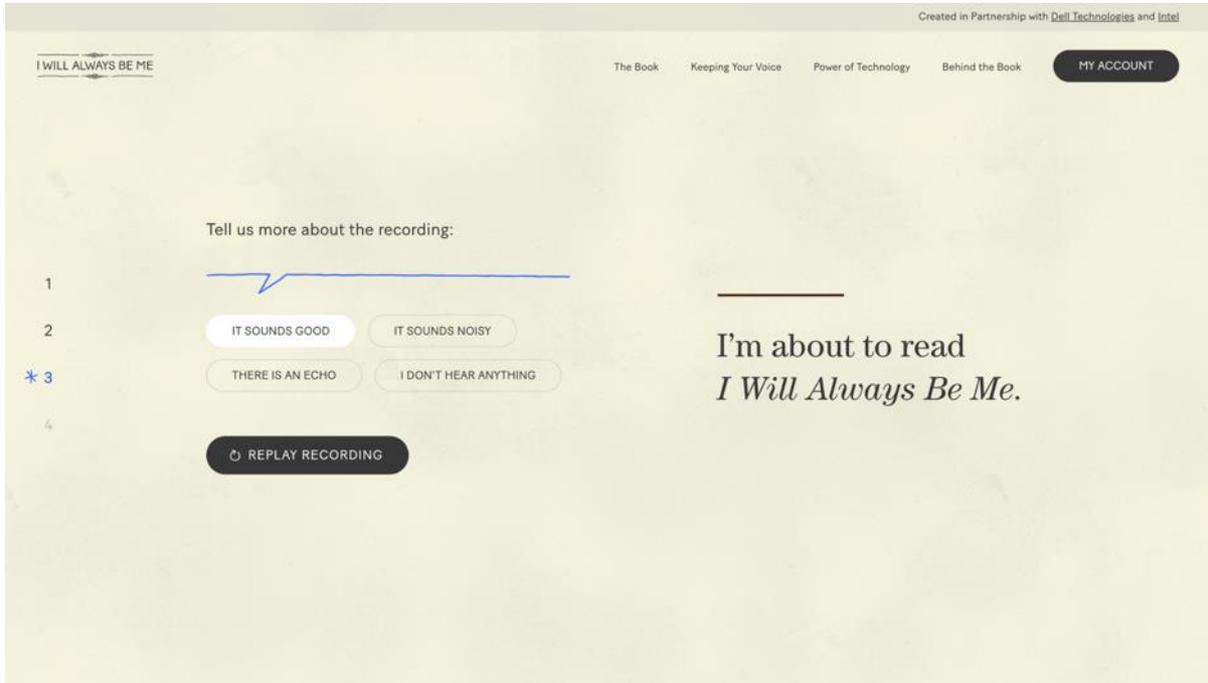


When you are ready, press **Record** and read aloud the sentence on the right. Click **Next Step** once you have read the sentence.

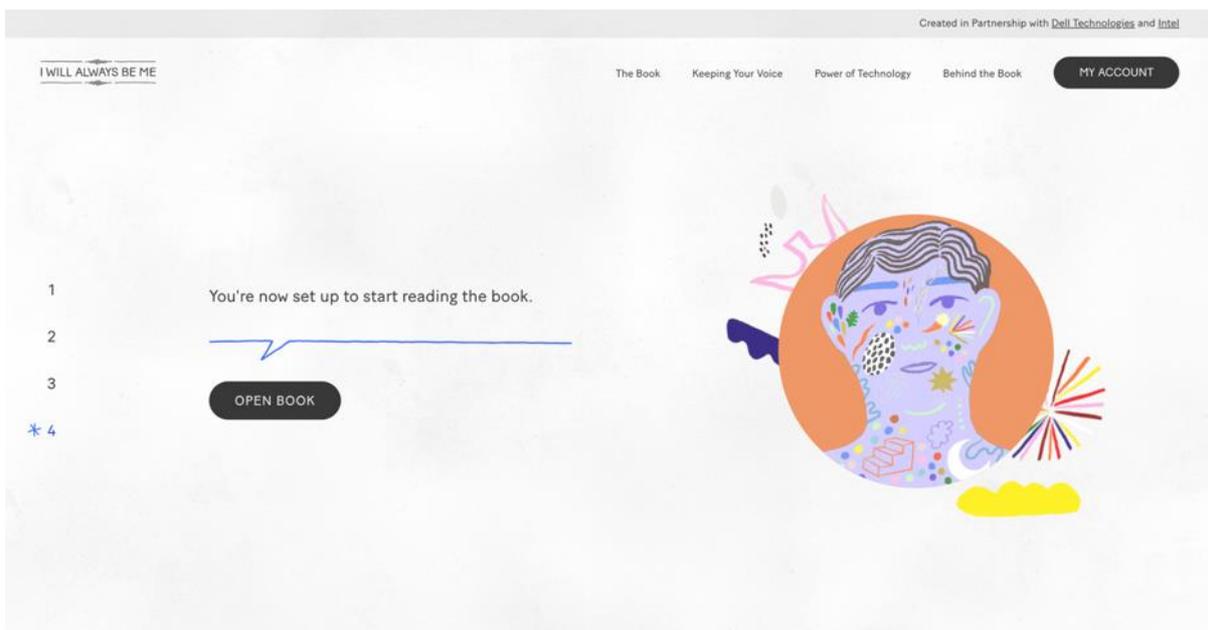


The sentence will then be played back to you so you can check the quality. Please click the response that most closely matches how the recording sounds. If you select an option other than “it sounds good”, you will be given the option to rerecord the sentence.

When you are happy with the quality of the recording, please click **It Sounds Good**.



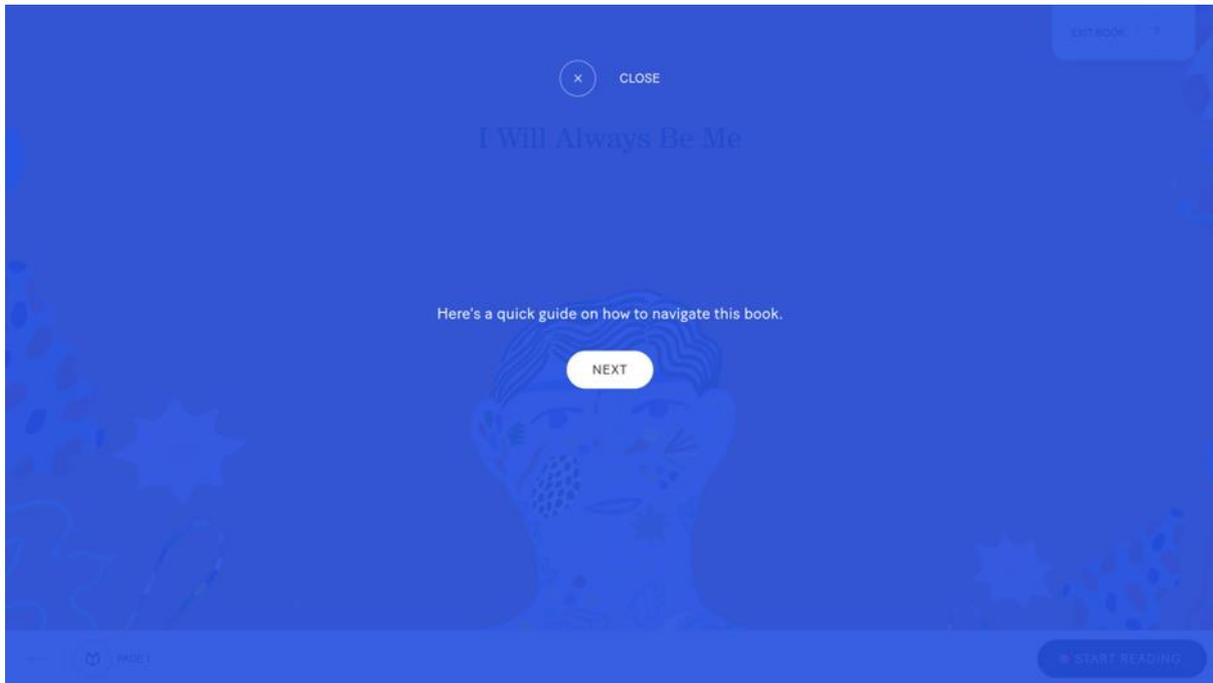
You are now ready to start reading the book. Click **Open Book** to get started.



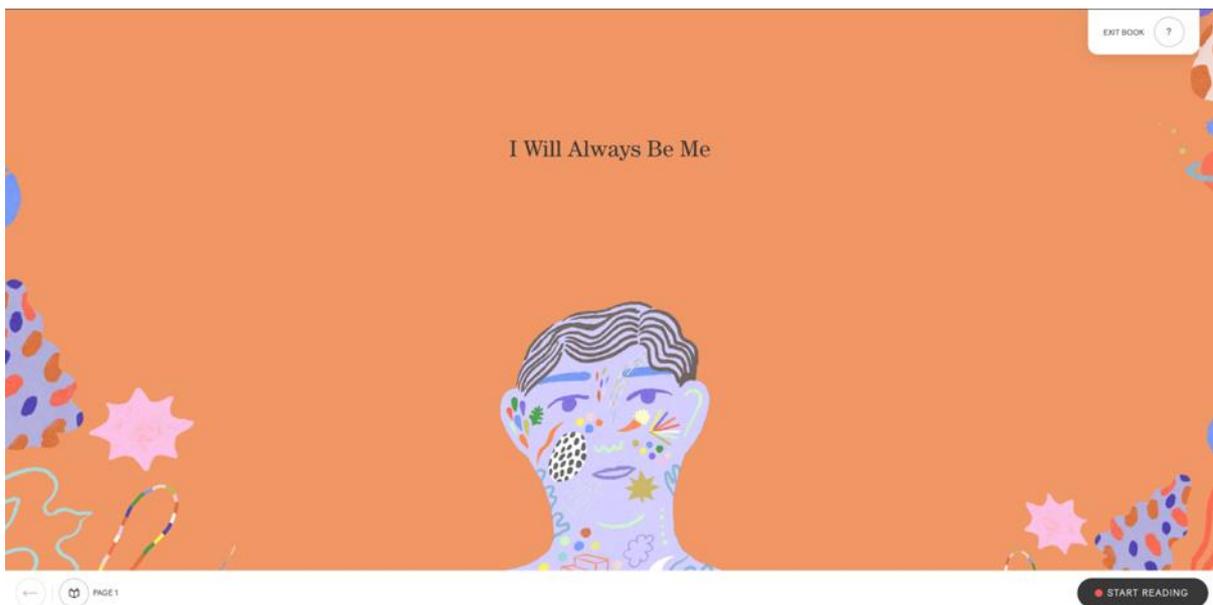
The recording process

You will be given a quick tutorial on how to record your voice.

Press **Next** to navigate through the tutorial screens. You can click **Close** to exit the tutorial at any time.



When you are ready to start recording press **Start Recording**



The Recording Screen



1. This is the sentence you need to read aloud.
2. When this line is moving, it shows that the system is recording your voice. An error message will appear if the recording is too loud, too quiet or if your microphone is too close to your mouth – if you get repeated error messages, please email support@speakunique.co.uk.
3. The **Stop** button allows you to stop the recording. You can use this if you would like to listen back to a sentence or rerecord the same sentence – see 9 and 10 below.
4. The **Continue** button allows you to move to the next sentence, without stopping the recording.
5. This shows which page you are on. The circle will show what percentage of the book you have completed.
6. The **back arrow** allows you to move to the previous sentence.
7. You can use the **Exit Book** to leave the recording page at any time.
8. If you would like to rewatch the tutorial, please click the ?



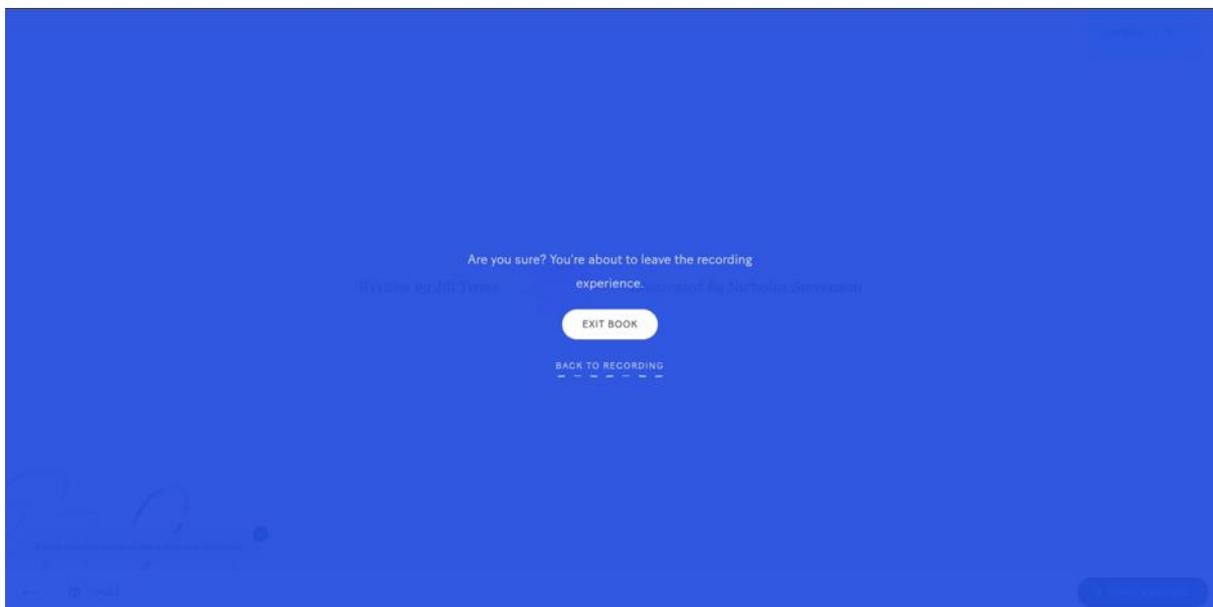
9. If you press Stop (number 3 above) you will be able to **Listen** back to the sentence you just recorded. Please listen back to the first 5 sentences and then every 5-10 sentences to check the quality
10. If you make a mistake or the audio quality is poor, please use **Read Again** to rerecord the sentence

Stopping the recording

If at any time you would like to take a break, you can stop the recording process by clicking **Exit Book**.

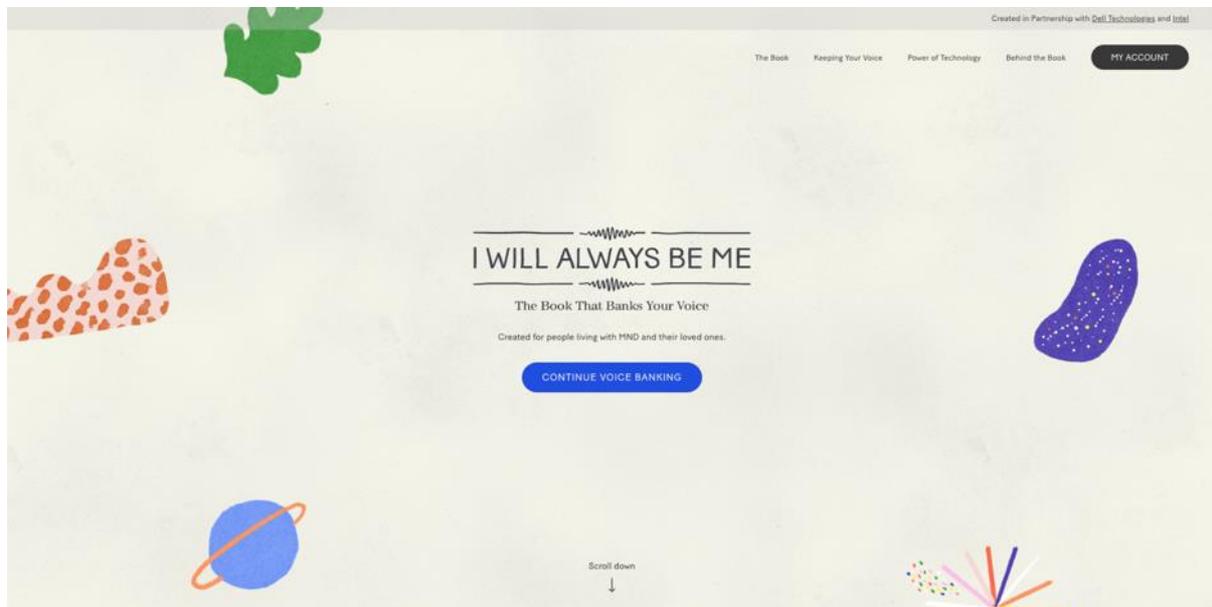


You will be asked to confirm you would like to leave the recording; please confirm you would like to stop recording by clicking **Exit Book**. Any sentences you have read up until this point will be saved on your account.

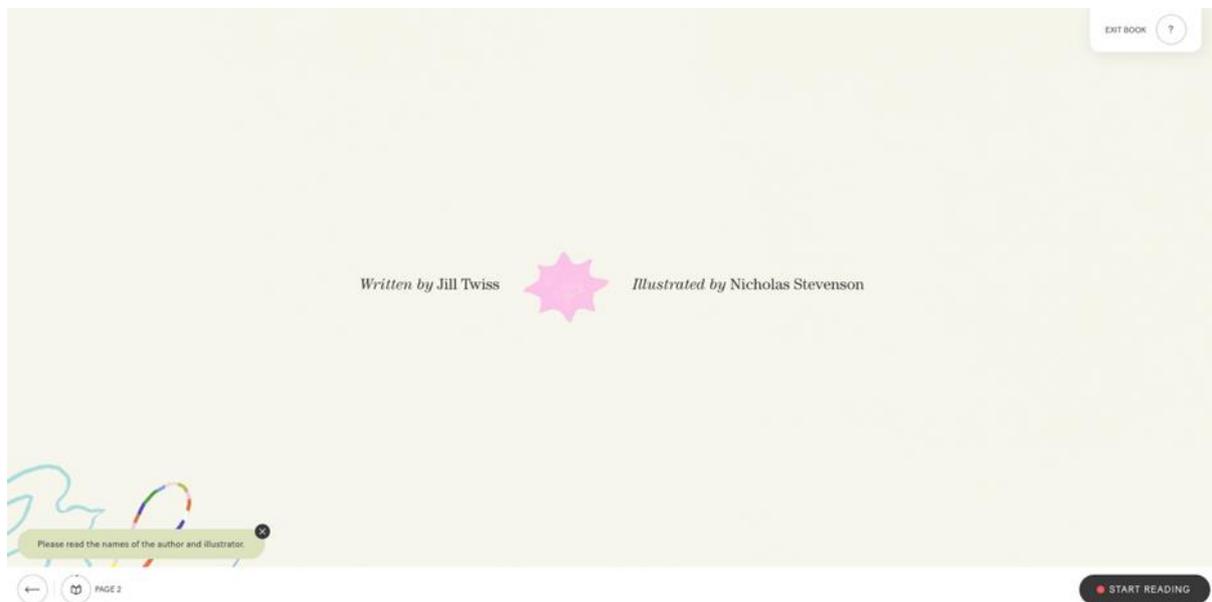


Restarting the recording

If you would like to restart the recording after taking a break, please log back into your account at www.iwillalwaysbeme.com. On the home screen click **Continue Voice Banking**.



Your previous progress will have been saved and you will be able to continue where you left off. Please click **Start Recording** to begin recording again.

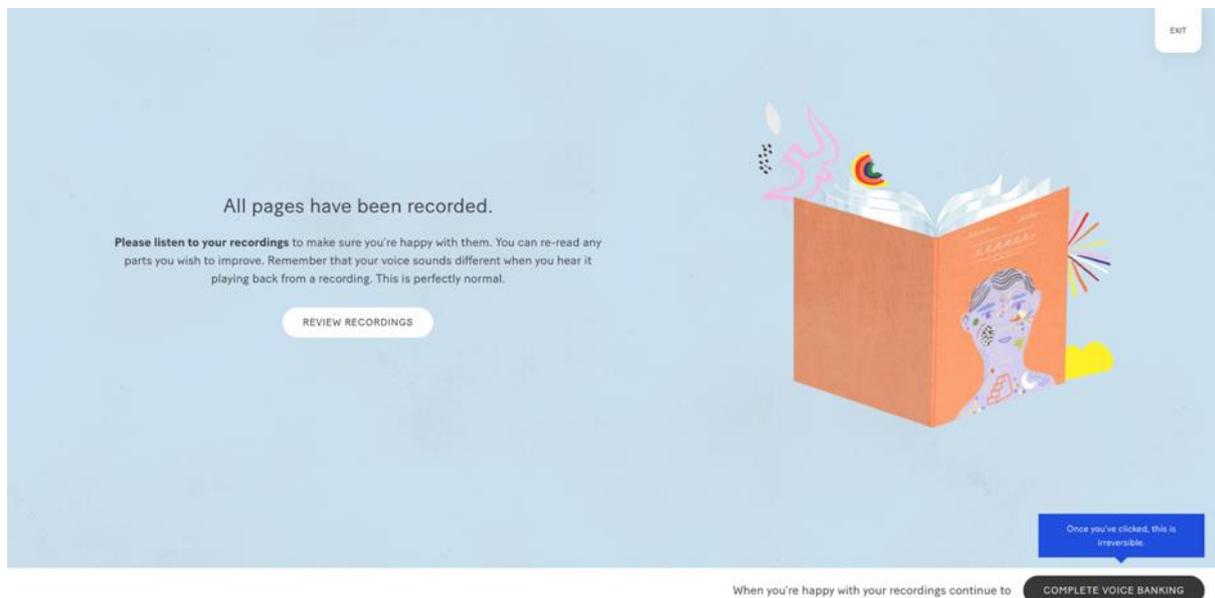


Completing Your Recording

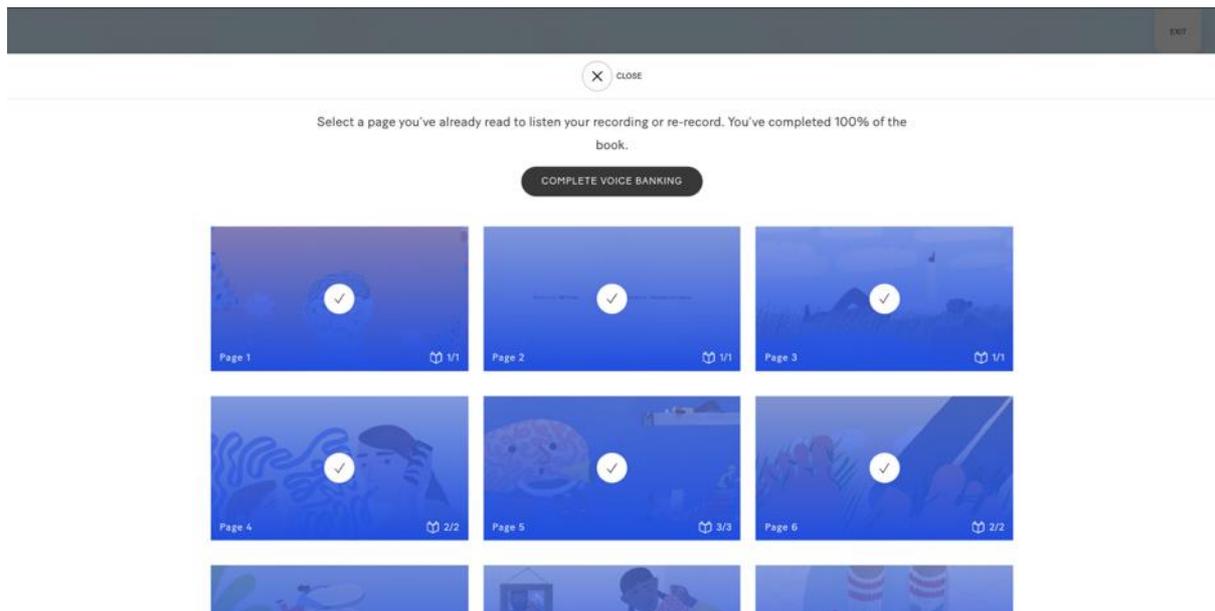
Once you have read the final page, please click **Finish The Book**.



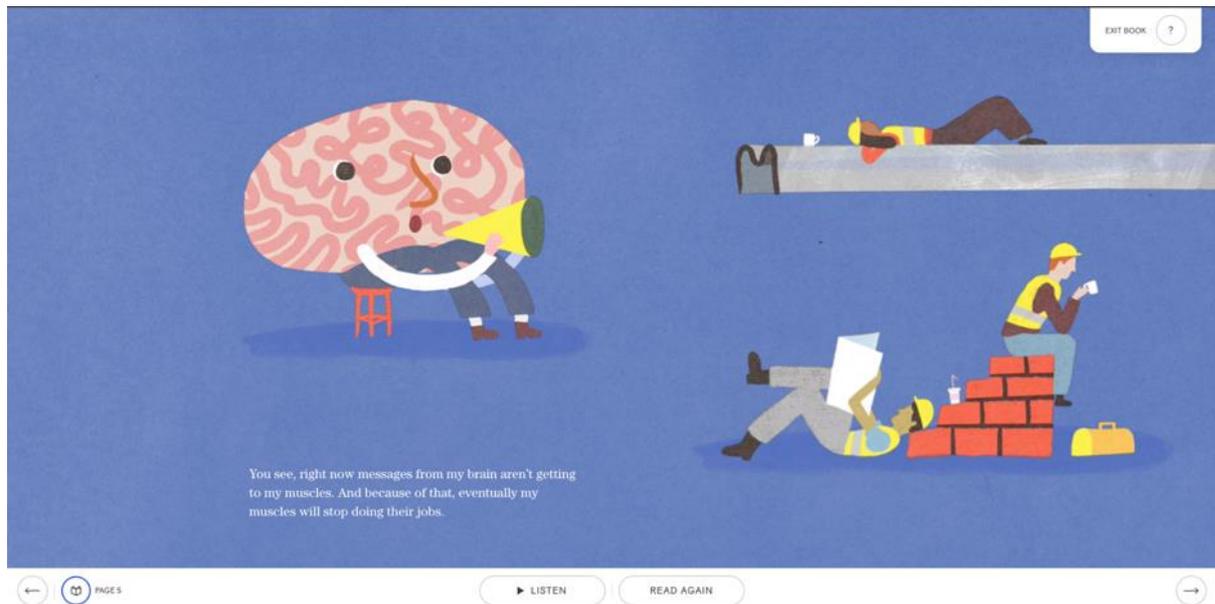
You will be able to listen back to all your recordings and confirm you are happy with them. To do this, click **Review Recordings**.



You will be able to select any page to review it.

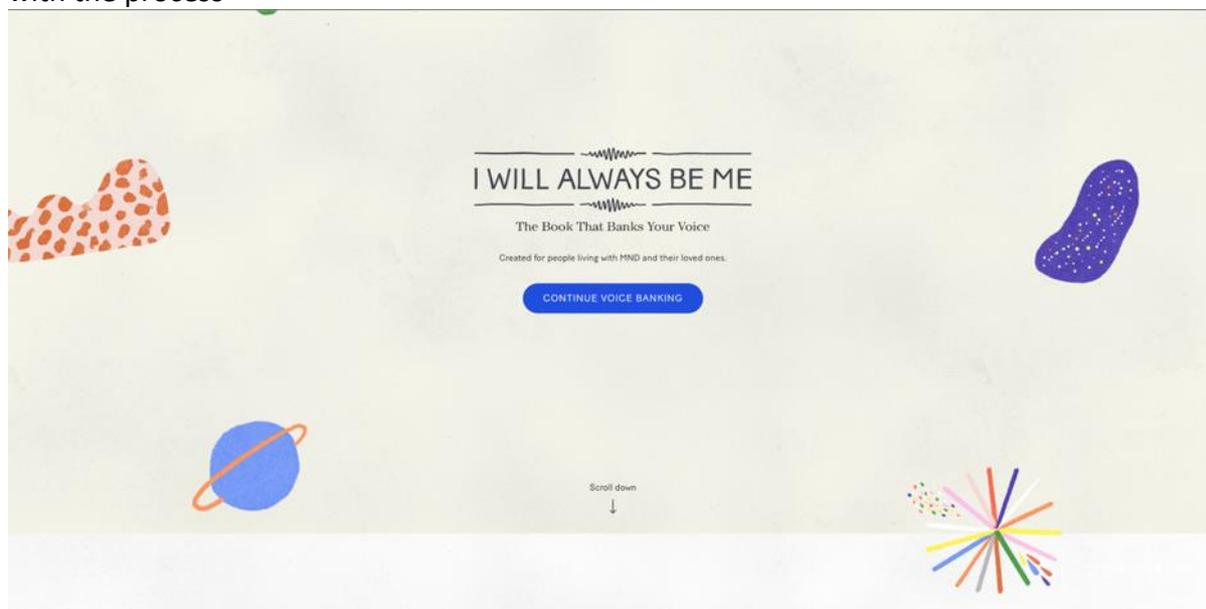


When you click on a page, you will be able to **Listen** to your recording or re-record it by clicking **Read Again**.



You can click through the pages to listen back to each one. You can either navigate to page 27 to reach the end of the book or use the **Exit Book** button to get out of the review screens.

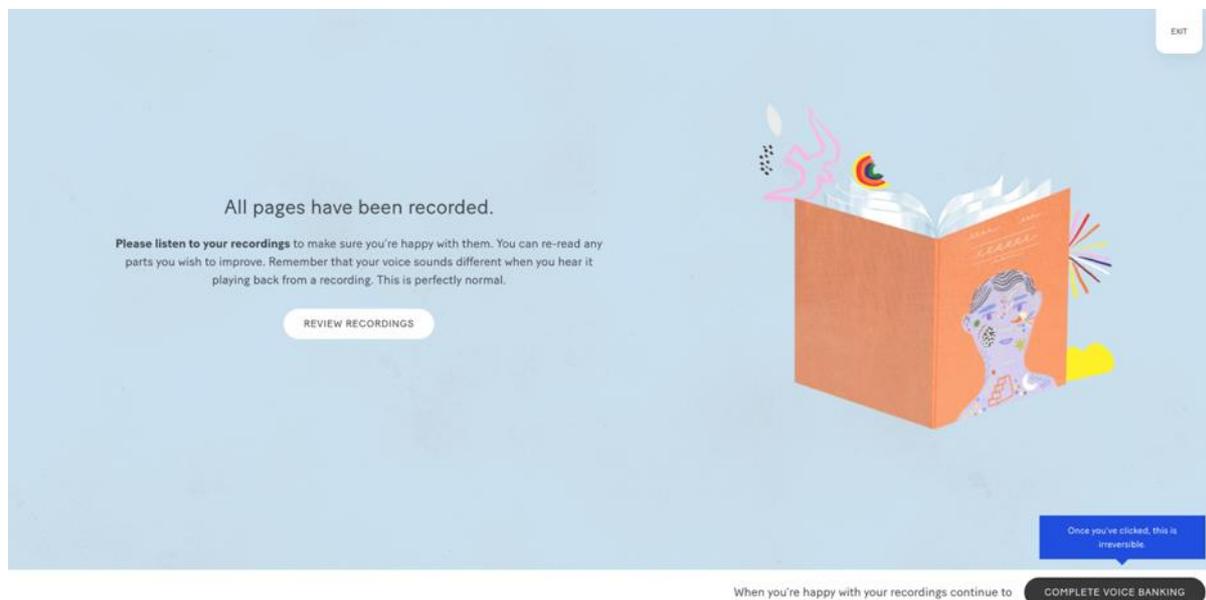
If you are taken back to the home screen, please click **Continue Voice Banking** to continue with the process



You will need to click **Finish The Book** to get to the next stage.



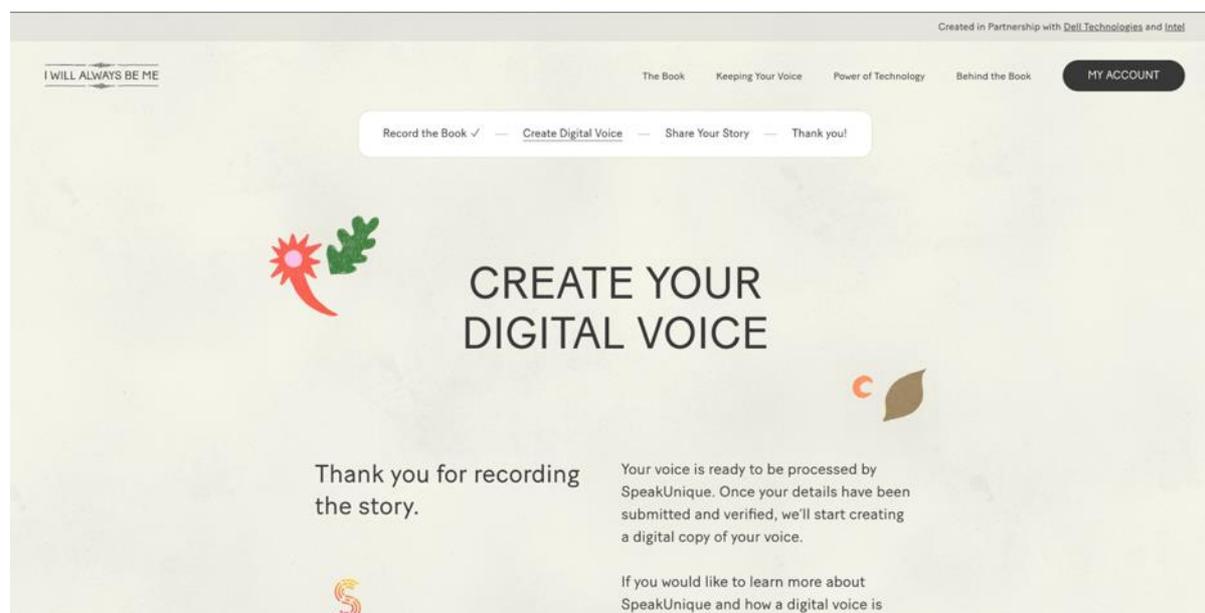
When you are happy with all your recorded sentences, please click **Complete Voice Banking**. This step is irreversible so please ensure you are happy with all your recordings before you proceed.



Using Your Recordings to Create a Digital Voice

Once you have completed reading the book, you can use these recordings to create a digital version of your voice. The digital voice will be created by SpeakUnique and can then be used in a range of communication aids/ devices through text-to-speech technology.

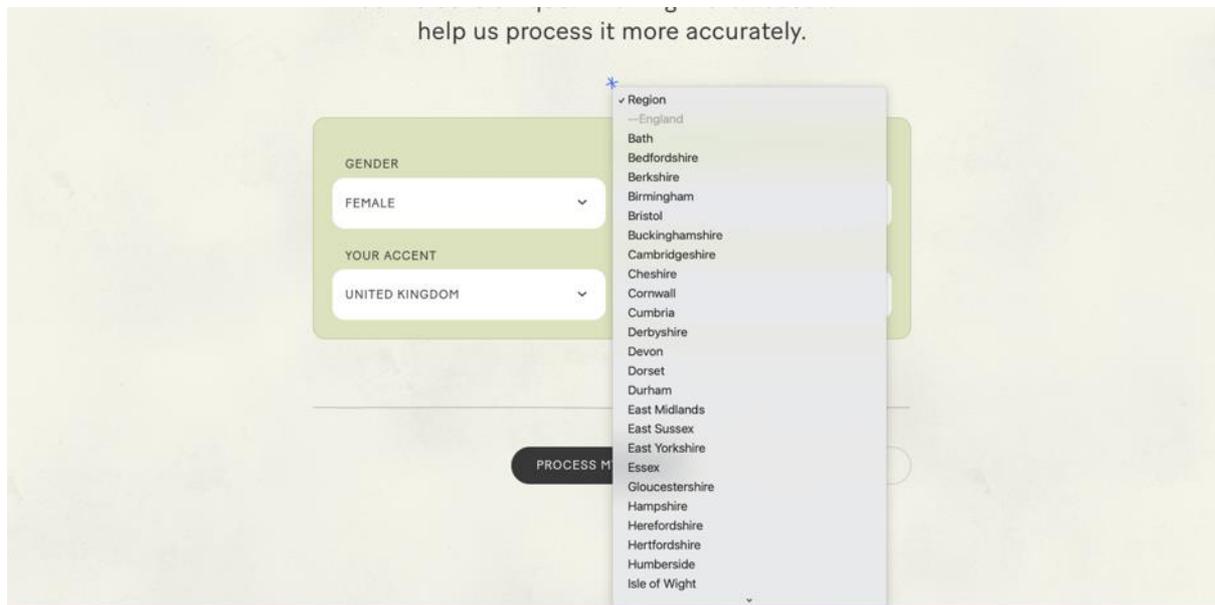
This step is optional but if you would like to create your voice, please scroll down on the page.



You will need to submit more information about your voice to create your digital voice. Please complete the required fields.

You will need to add information about your **Gender, Date of Birth** and **Your Accent**.

Once you have selected a country for your accent, you will need to select which county most closely reflects your accent.



help us process it more accurately.

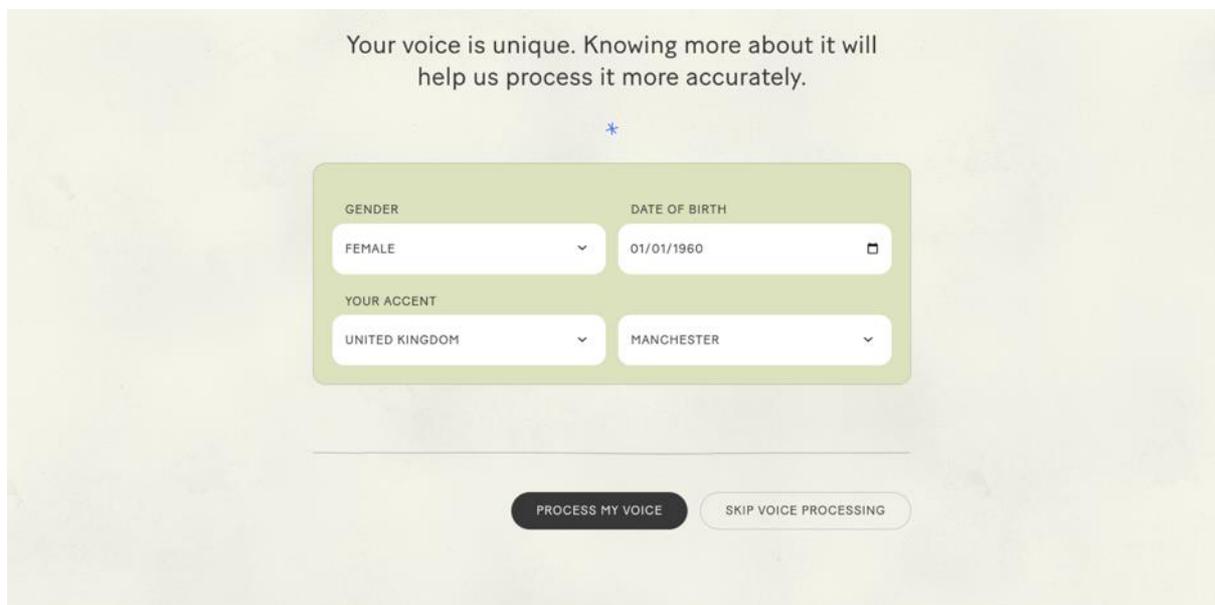
GENDER
FEMALE

YOUR ACCENT
UNITED KINGDOM

PROCESS MY VOICE

Region
England
Bath
Bedfordshire
Berkshire
Birmingham
Bristol
Buckinghamshire
Cambridgeshire
Cheshire
Cornwall
Cumbria
Derbyshire
Devon
Dorset
Durham
East Midlands
East Sussex
East Yorkshire
Essex
Gloucestershire
Hampshire
Herefordshire
Hertfordshire
Humberside
Isle of Wight

Once you have entered this information, please click **Process My Voice**.



Your voice is unique. Knowing more about it will help us process it more accurately.

GENDER
FEMALE

DATE OF BIRTH
01/01/1960

YOUR ACCENT
UNITED KINGDOM

MANCHESTER

PROCESS MY VOICE

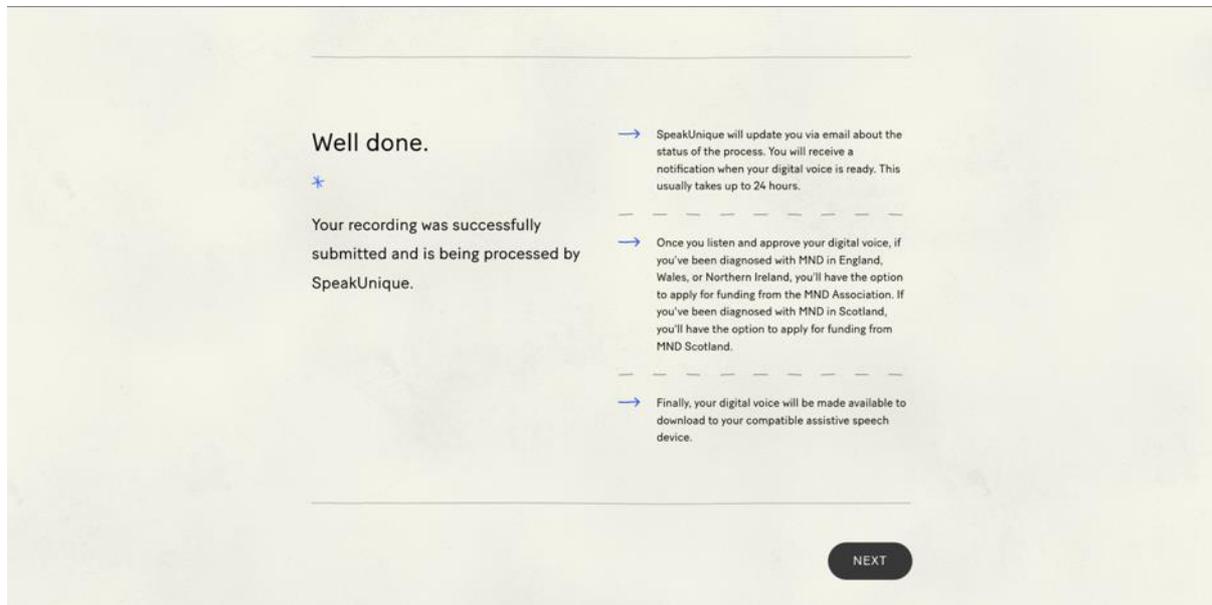
SKIP VOICE PROCESSING

Alternatively, if you would not like to create a digital voice you can click **Skip Voice Processing** and still access and share the recording of you reading the book.

You will receive confirmation that your recording has been submitted to SpeakUnique to generate your digital voice. You will receive an email within 24 hours to let you know that samples of your digital voice are ready to listen to. If you do not receive this email, please

check your junk folder. You can also log back into your account at www.iwillalwaysbeme.com to check the status of your voice.

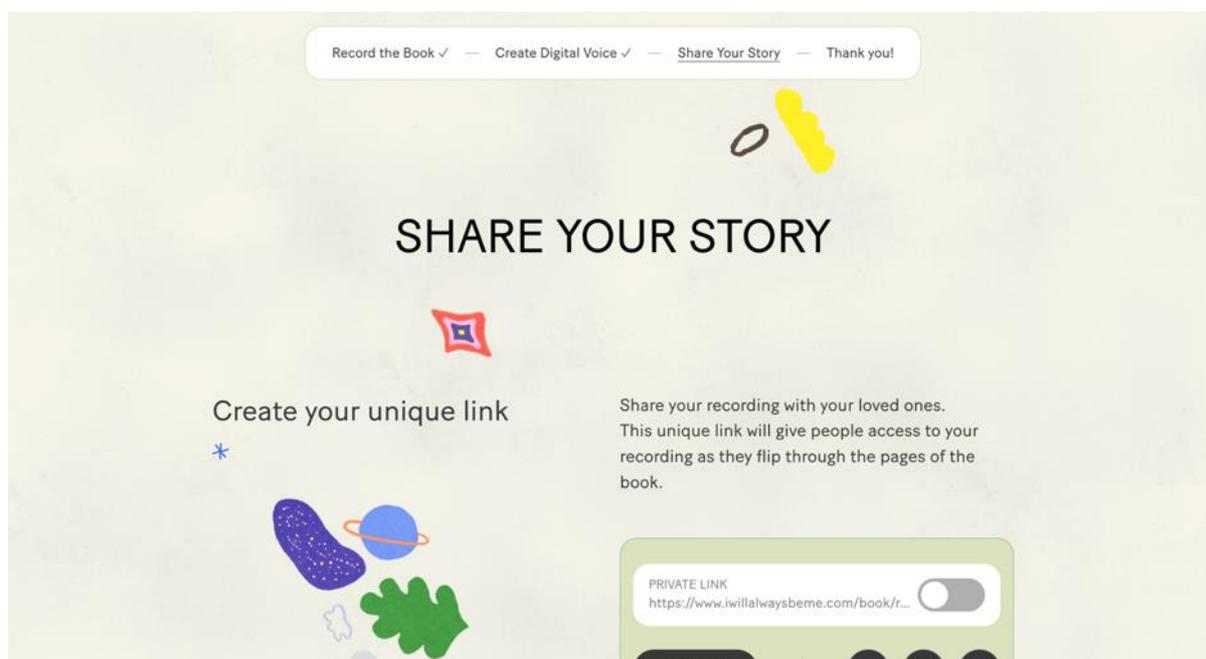
Press **Next** when you are ready to move onto the next stage.



Share Your Recording

You can use the **Share Your Story** feature to share a recording of you reading the book with friends and family, via a private link.

If you would like to share your link, click on the **Toggle** icon within the **Private Link** box and make sure the toggle is on.



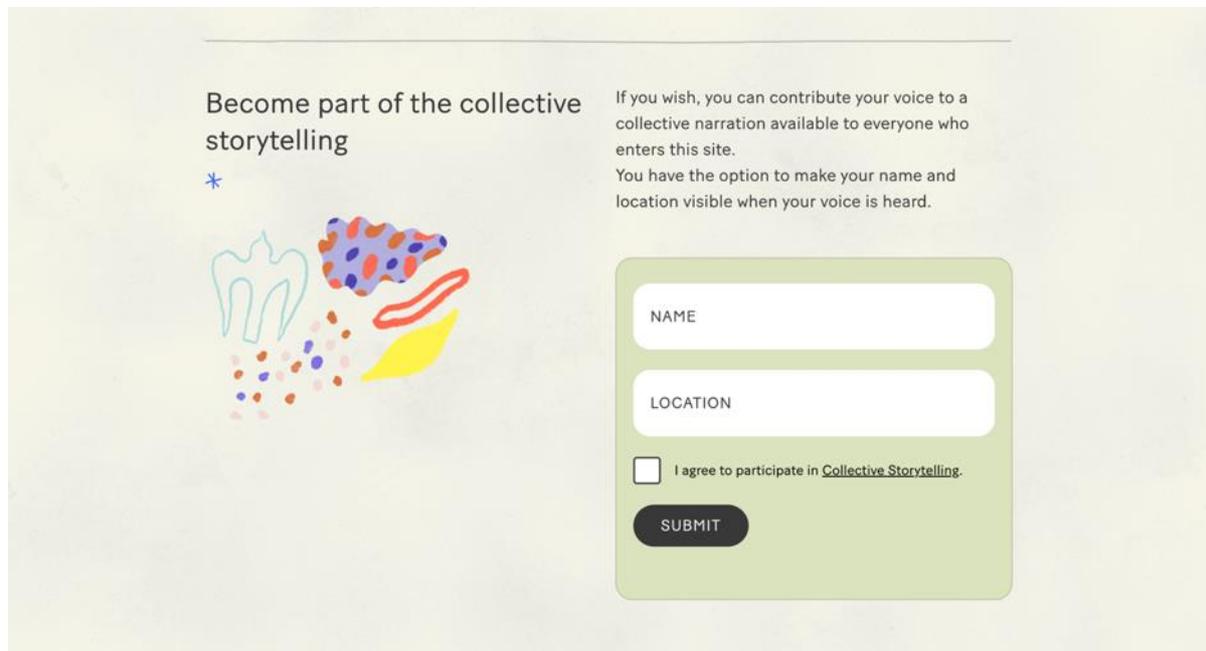
Sharing via the link is on when the toggle is green.

You can use the **Share** button to copy the URL (web link) or click on one of the sharing icons to share your story to email, Facebook, or Twitter. You can stop sharing your story at any time by switching the toggle back to the off position (the toggle will go grey).



Collective Storytelling

You have the option to also add your story to our **Collective Storytelling** feature. If you opt into collective storytelling, your recording will be made available to the public to listen to through the I Will Always Be Me website.



Become part of the collective storytelling *

If you wish, you can contribute your voice to a collective narration available to everyone who enters this site. You have the option to make your name and location visible when your voice is heard.

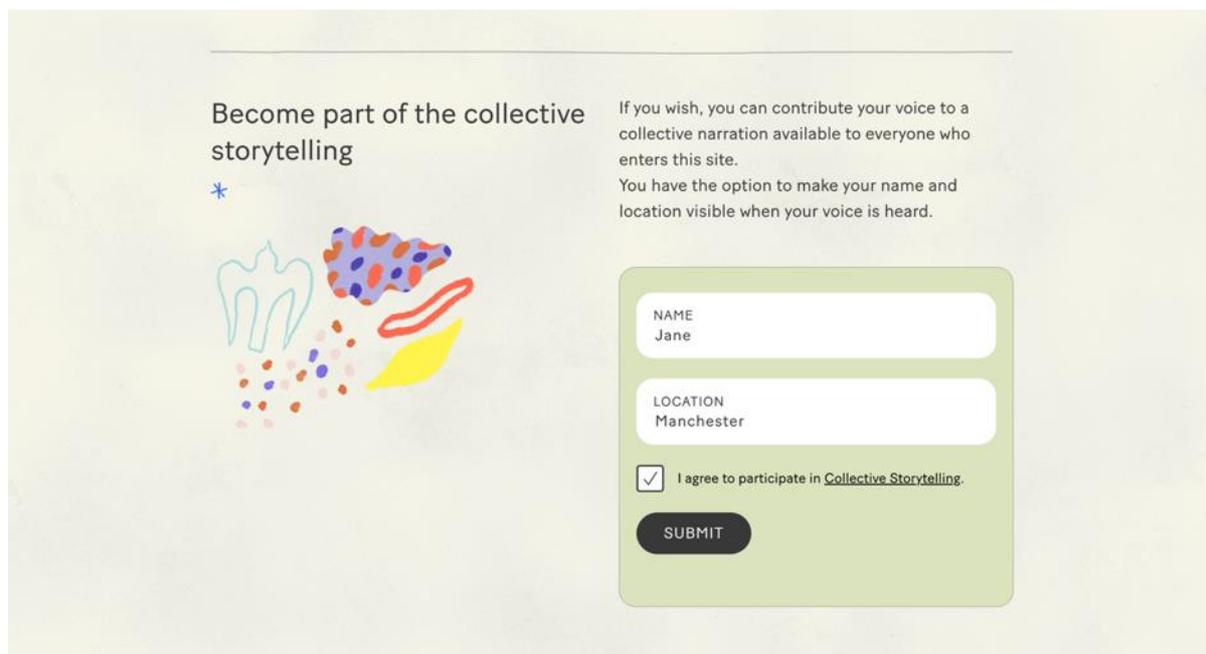
NAME

LOCATION

I agree to participate in [Collective Storytelling](#).

SUBMIT

If you would like to submit your recording to collective storytelling, you can choose to enter your **Name** and your **Location**. Please then tick the box to agree to participate and press **Submit**.



Become part of the collective storytelling *

If you wish, you can contribute your voice to a collective narration available to everyone who enters this site. You have the option to make your name and location visible when your voice is heard.

NAME
Jane

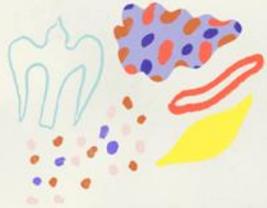
LOCATION
Manchester

I agree to participate in [Collective Storytelling](#).

SUBMIT

Once your story has been submitted, you can withdraw your participation at any time by clicking **Stop My Participation**.

Become part of the collective storytelling *



If you wish, you can contribute your voice to a collective narration available to everyone who enters this site. You have the option to make your name and location visible when your voice is heard.

NAME
Jane

LOCATION
Manchester

I agree to participate in [Collective Storytelling](#).

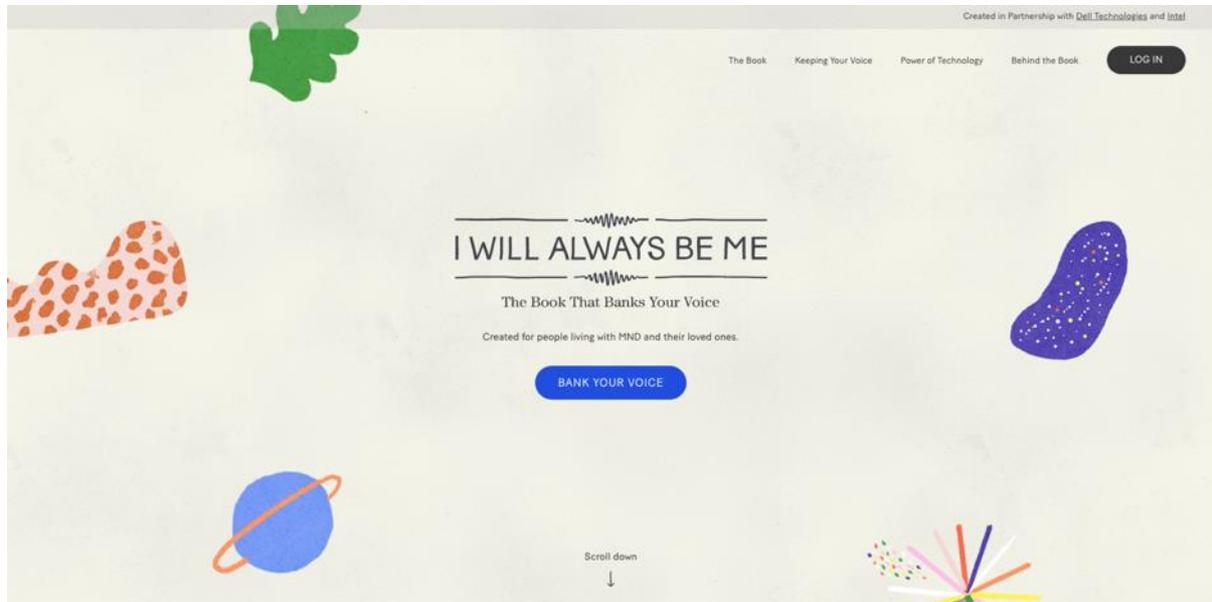
SUBMIT SUBMITTED

If you no longer wish to have your recording shared through collective storytelling, you can opt out of this feature.

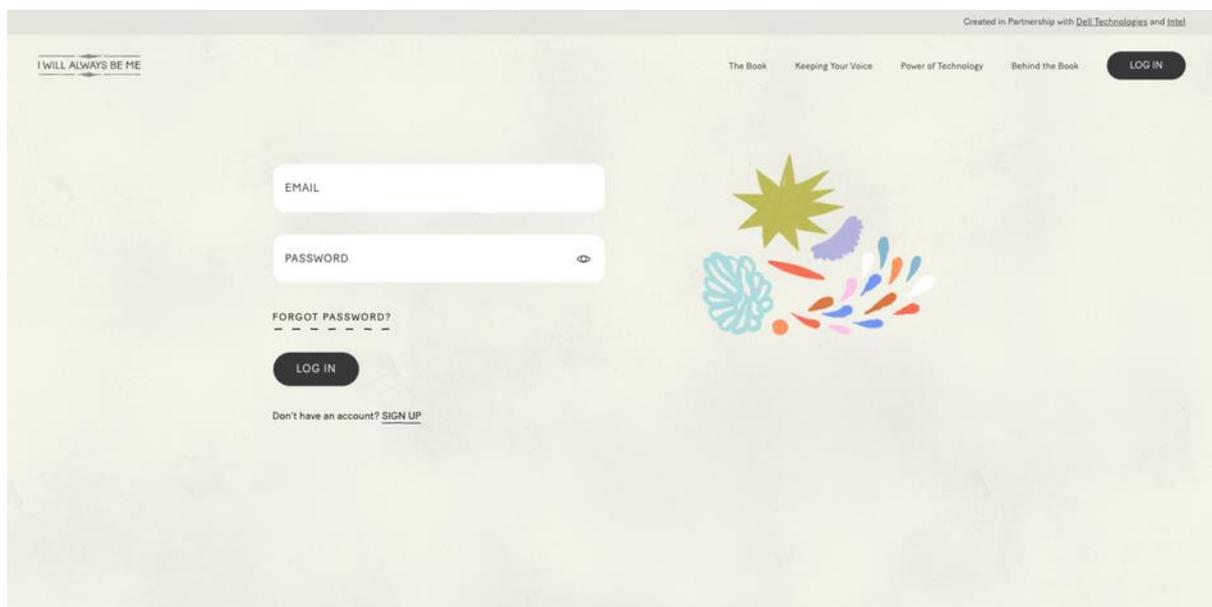
STOP MY PARTICIPATION

Logging Back Into Your Account

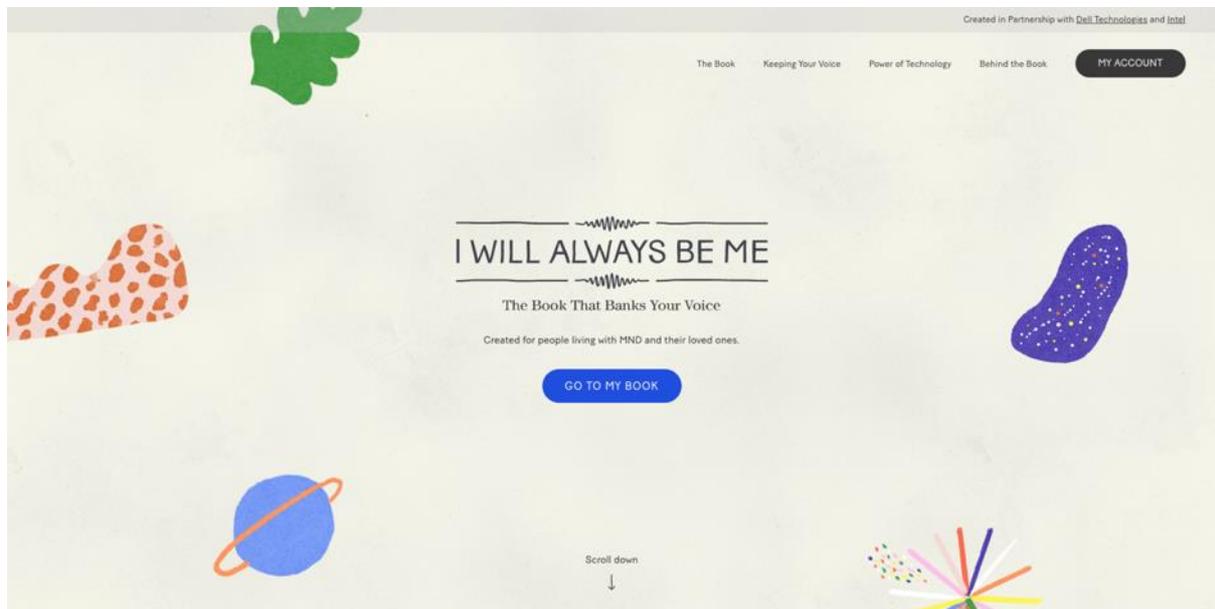
If you would like to access your account again, please go to www.iwillalwaysbeme.com and click **Log In**.



Enter your **Email Address** and the **Password** you set at registration and click **Log In**. You can use the **Forgotten Password** link if you would like to reset your password.



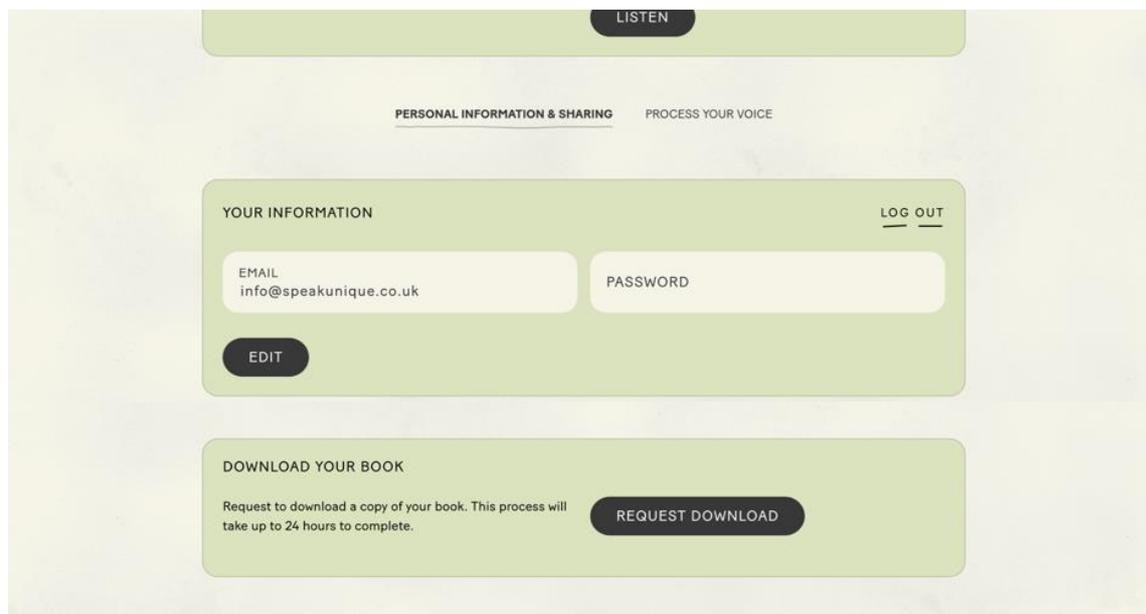
Once you have logged in, you can either listen to your recording of your book by clicking **Go To My Book**. Alternatively, you can go to **My Account** to check the status of your digital voice creation and to access the settings for sharing your story.



Download a video of your e-book

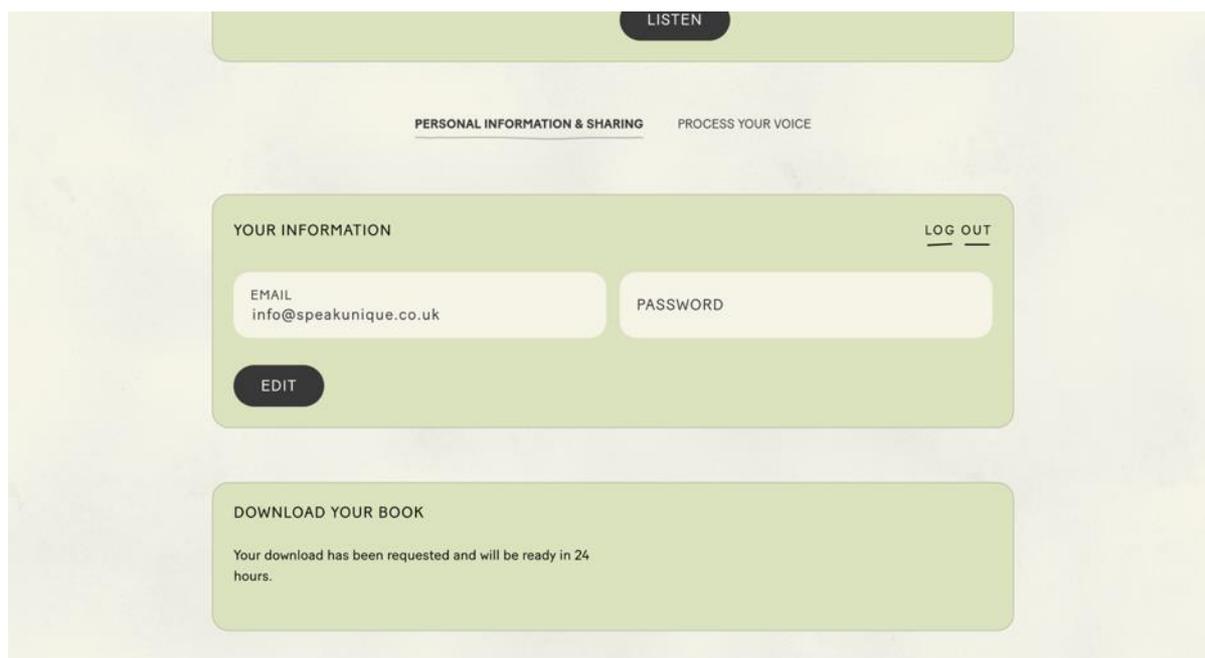
From within the My Account section you can download a video version of the e-book which includes the animated illustrations with your recording of the book.

Within your account, please scroll to the **Download Your Book** box. You will then be able to request a downloadable version of your book by clicking **Request Download**.



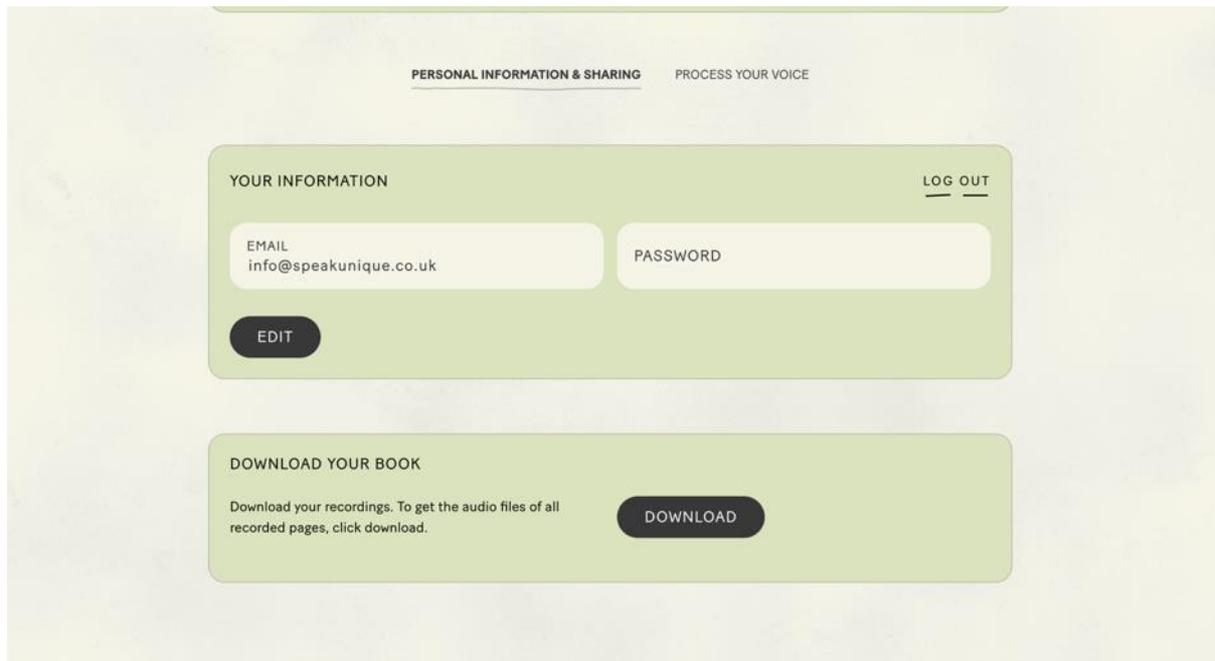
The screenshot shows a user account interface with a green header bar containing a 'LISTEN' button. Below the header, there are two tabs: 'PERSONAL INFORMATION & SHARING' (which is active) and 'PROCESS YOUR VOICE'. The 'PERSONAL INFORMATION & SHARING' section contains a 'YOUR INFORMATION' box with a 'LOG OUT' link. Inside this box, there are two input fields: 'EMAIL' with the value 'info@speakunique.co.uk' and 'PASSWORD'. Below these fields is an 'EDIT' button. Below the 'YOUR INFORMATION' box is a 'DOWNLOAD YOUR BOOK' section. It contains the text: 'Request to download a copy of your book. This process will take up to 24 hours to complete.' and a 'REQUEST DOWNLOAD' button.

This process takes around 24 hours, and you will receive an email when your video is ready to download.

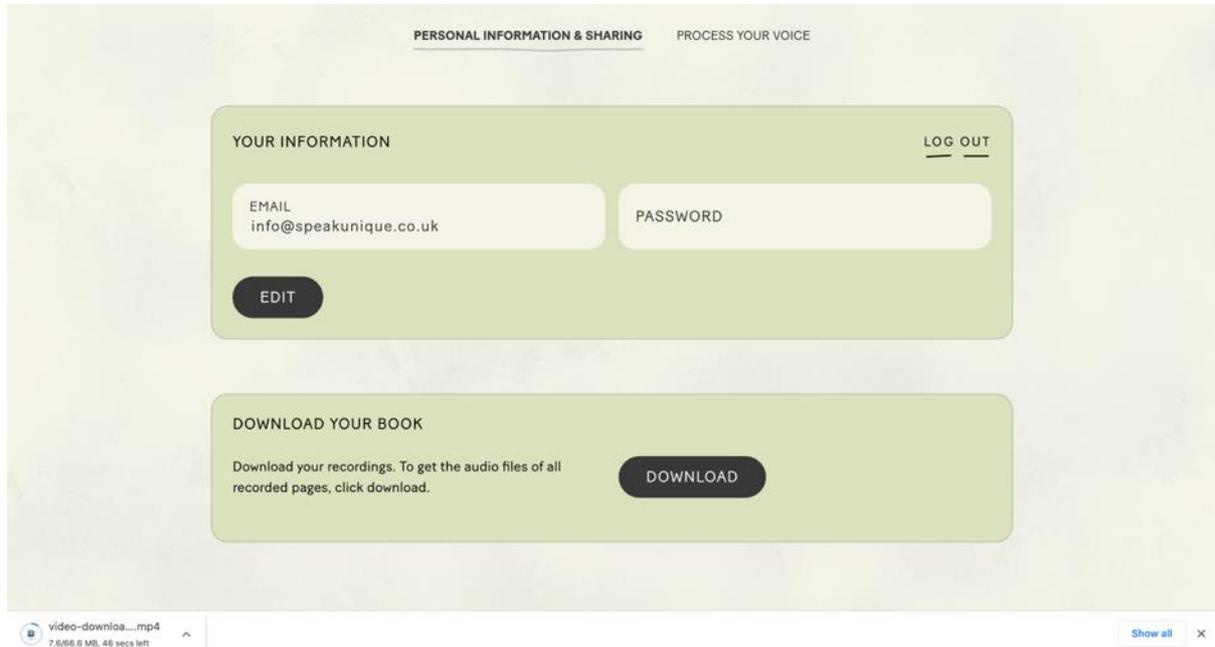


This screenshot shows the same user account interface as the previous one, but with a confirmation message in the 'DOWNLOAD YOUR BOOK' section. The message reads: 'Your download has been requested and will be ready in 24 hours.' The 'REQUEST DOWNLOAD' button is no longer visible, indicating the request has been successfully processed.

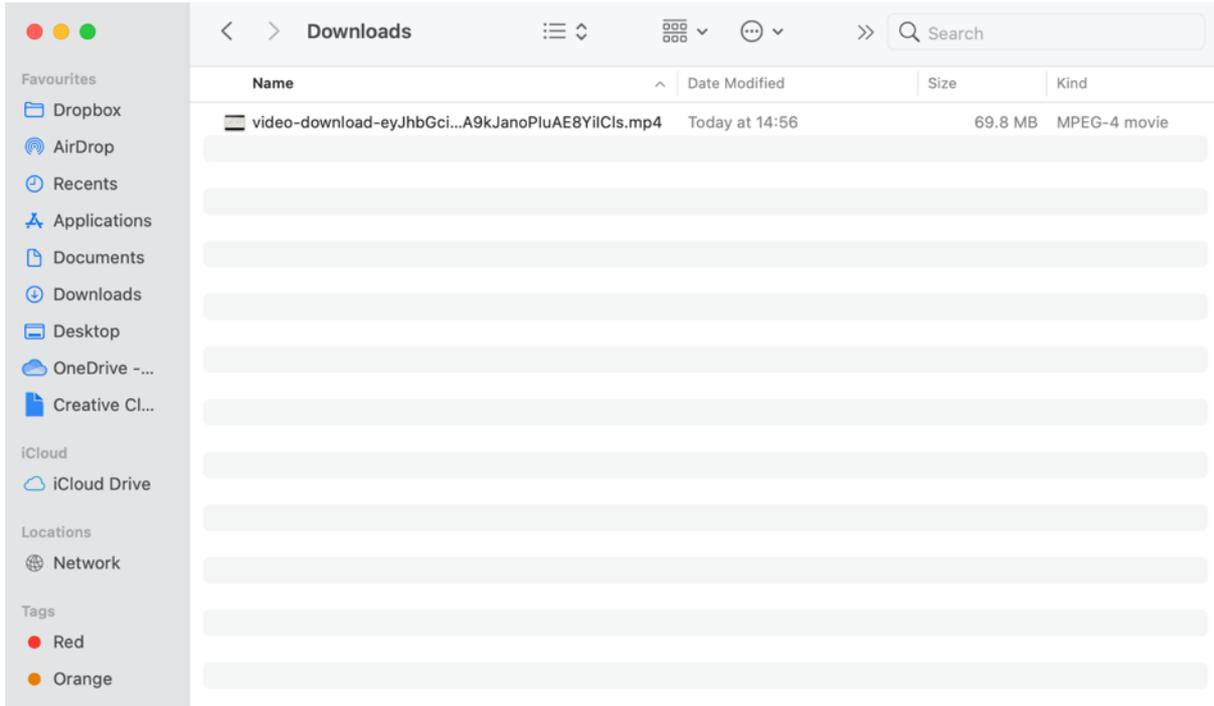
Once your video is available to download, please log back into your account and scroll down to the **Download Your Book** box. Click the **Download** button.



The download process will begin and make take a few minutes depending on the speed of your internet connection.



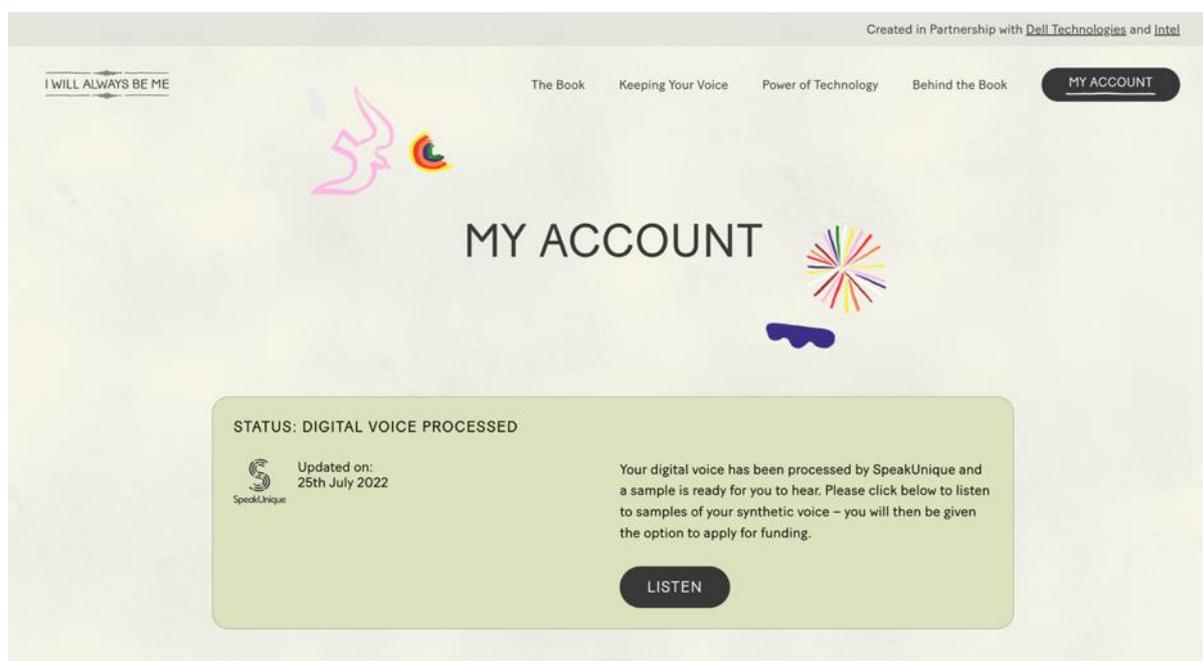
The file will be called **video-download-ey....** and then a string of letters and numbers. It will be an MP4 file and will be downloaded onto your device. You will then be able to watch the video without access to the internet.



Listening to your digital voice

If you choose to submit your recording to create a digital voice, you will receive an email to let you know your digital voice is ready to listen to. You should receive this email within 24 hours of submitting your recordings – if you do not receive this email, please check your junk folder or log back into your I Will Always Be Me account to check the status of your voice.

When your voice is ready, the status of your voice will change to “digital voice processed”. Press **Listen** to listen to samples of the digital voice.



A new window will appear which will allow you to listen to samples of your synthetic voice. If you indicated that your speech has not yet changed, you will be able to listen to one version of your synthetic voice.



Your Digital Voice is Ready!



Here are samples of your personalised digital voice, created by SpeakUnique.

Please note: You **do not** need an account with SpeakUnique to download your voice – you will complete the full process through your **I Will Always Be Me** account.

Here is a sample of my personalised SpeakUnique voice. 

This is based on a recording of my voice. 

It means I can continue to communicate in my own voice. 

The quick brown fox jumped over the lazy dog. 

I'll have the soup of the day, please. 

Before you can download your digital voice, you will need to apply for funding or purchase the voice. Funding is available for people with a diagnosis of MND who live in the UK or the Republic of Ireland from either the MND Association, MND Scotland or Irish Motor Neurone Disease Association. Please click "Apply for Funding" for eligibility criteria and further instructions. If you wish to purchase the voice yourself, it will cost £200.

[Play Now](#) [Apply For Funding](#)

If you indicated that your speech had started to change, your voice will have been “repaired” by SpeakUnique technology. You will be given 5 different versions of your synthetic voice to pick between.

Please use the **circle button** underneath your preferred option to select which version of the voice you would like to use.



Your Digital Voice is Ready!



Here are samples of your personalised digital voice, created by SpeakUnique.

Please note: You **do not** need an account with SpeakUnique to download your voice – you will complete the full process through your **I Will Always Be Me** account.

To make sure you're happy with your digital voice, we've created 5 different versions for you to pick from.

Please select the repaired voice that you like the best.

	Option A	Option B	Option C	Option D	Option E
"Here is a sample of my personalised SpeakUnique voice."					
"This is based on a recording of my voice."					
"It means I can continue to communicate in my own voice."					
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Before you can download your digital voice, you will need to apply for funding or purchase the voice. Funding is available for people with a diagnosis of MND who live in the UK or the Republic of Ireland from either the MND Association, MND Scotland or Irish Motor Neurone Disease Association. Please click "Apply for Funding" for eligibility criteria and further instructions. If you wish to purchase the voice yourself, it will cost £200.

[Play Now](#) [Apply For Funding](#)

Payment and funding for Voice Build

You can opt to self-fund the voice via a secure online payment by clicking **Pay Now**.

You can also apply for funding from one of our charity partners. Use **Apply for Funding** for funding from the MND Association for people living with MND in England, Wales and Northern Ireland.

Use **Apply For Funding – Scotland** to apply for funding from MND Scotland for people living with MND in Scotland, and Apply For Funding – IMNDA for the Republic of Ireland.

Apply for Funding

A selection of charities will fund a SpeakUnique voice for communication aids. Please see below for the charities that will currently fund our voices and the eligibility criteria for each fund.

 <p>MND Scotland Making time count Motor Neurone Disease Scotland</p> <p>MND Scotland will fund 100% of the cost of SpeakUnique products for those resident in Scotland who have a confirmed diagnosis of Motor Neurone Disease or Kennedy's Disease.</p> <p>Apply →</p>	 <p>mnda motor neurone disease association Motor Neurone Disease Association</p> <p>The MND Association will fund 100% of the cost of SpeakUnique products for those resident in England, Northern Ireland or Wales, who have a confirmed diagnosis of Motor Neurone Disease or Kennedy's Disease.</p> <p>Apply →</p>	 <p>Irish Motor Neurone Disease Association</p> <p>IMNDA are able to offer funding for Voice Build, Voice Repair or Voice Design, to those living with a confirmed diagnosis of MND in the Republic of Ireland.</p> <p>To apply for funding from IMNDA you will need to be registered with IMNDA and provide contact details for your Speech and Language Therapist.</p> <p>Apply →</p>
<p>← Cancel</p>		

Please complete the appropriate form and press **Send** when you are ready to submit your application. The below example shows the information required for funding from the **MND Association**, however the process is very similar for MND Scotland and IMNDA.



My Digital Voice



Apply for MND Association Funding

To apply for funding from the MND Association to cover the cost of your synthetic voice, please complete this form:

Your Title	<input type="text"/>
Your Name*	<input type="text"/>
Your address*	<input type="text"/>
Your postcode*	<input type="text"/>
Your phone number*	<input type="text"/>
Your email address*	<input type="text"/>
Your Date of Birth*	<input type="text"/>
Healthcare Professional (often your SLT) name:*	<input type="text"/>
Healthcare Professional email address:*	<input type="text"/>
Doctor/GP details*	<input type="text"/>
Date of Diagnosis*	<input type="text"/>

Please note that you do not need to provide the information set out in this form and you can return to the previous page without completing these fields. However, if you would like to apply for funding to cover the cost of your SpeakUnique voice ("Funding"), you must complete the information on this page. If you do not complete the information in this form, we will not be able to process your application for Funding.

For the purposes of applicable data protection law, SpeakUnique Limited ("SpeakUnique", "we", "us") is a controller of personal data you provide by submitting this form. MND Association is a separate controller of your personal data and their privacy notice is available at <https://www.mndassociation.org/privacy-policy>.

By completing this form, you consent to SpeakUnique processing the information set out in this form for the purpose of linking your SpeakUnique account with any Funding in accordance with our Privacy Notice at www.speakunique.co.uk/privacy-policy, and to SpeakUnique sharing the information set out in this form with MND Association for the purpose of MND Association assessing whether to offer you Funding. You can withdraw your consent at any time by emailing privacy@speakunique.co.uk. If you have any questions about how your personal data is used by MND Association or wish to withdraw your consent to MND Association processing your personal data, please contact communicationaids@mndassociation.org

Send

Back

Downloading your Voice Build

Once your funding has been approved, or after you have purchased your voice, the **Download Now** button will be displayed.

SpeakUnique

Your Digital Voice is Ready!

Here are samples of your personalised digital voice, created by SpeakUnique.

Please note: You **do not** need an account with SpeakUnique to download your voice – you will complete the full process through your **I Will Always Be Me** account.

Here is a sample of my personalised SpeakUnique voice. **Play**

This is based on a recording of my voice. **Play**

It means I can continue to communicate in my own voice. **Play**

The quick brown fox jumped over the lazy dog. **Play**

I'll have the soup of the day, please. **Play**

Download Now

Instructions for how to download your voice vary depending on the device/ platform you would like to use your voice through. Please use the different tabs to select your preferred platform and to view the download instructions.

SpeakUnique

My Digital Voice

Your SpeakUnique voice is now ready to be downloaded.

For more information on how your voice can be used, please [click here](#).

Your voice can be downloaded as many times as you would like, onto a range of different devices.
Please note: You **do not** need an account with SpeakUnique to download your voice.

Please select a tab below for more information on how to use your voice on each of our supported platforms.

Apple Android Windows Grid for iPad Predictable (iOS Only)

Compatible Apple Devices
Your voice can be used through the SpeakUnique app on iPads and iPhones running iOS11 or higher.
Please search for "SpeakUnique" in the app store to download our free app. For more information using your voice through third-party Apple apps visit our [Using Your Voice](#) page.

Logging into the app
You can log into our app using your email address and password or email address and the download code, shown below:
Clci XXXXXXXX

Downloading Your Voice
If you have already logged into the SpeakUnique app and you are now ready to download your personalised voice into the app, please go to "Options" > "My Account" > "Voice Status" and click "Download Voice"

You can download your voice an unlimited number of times, across all the platforms. Please refer to this **Download Page** for all instructions on how to download your voice.

Troubleshooting Downloading Your Voice

I have logged into the SpeakUnique app, but I cannot hear my SpeakUnique voice.

Please first check your device is not on silent. Even if the volume of your device is turned up, if the device is on silent the voice will not play aloud.

On an iPhone

On an iPhone silent mode can be controlled by moving the switch on the left side of the phone forward.

On an iPad

On an iPad silent mode can be turned on/off via the same menu that controls screen brightness. Swipe down on the right-hand side of the screen and look for the bell icon. If there is a line through the bell, the app will not play any sound. See below for a screenshot, showing the app in Silent Mode.

If you still cannot hear your SpeakUnique voice, please ensure that the voice has been correctly downloaded into the app.

Within the app, open “Options” > “My Account” > “Voice Status” and click “Download”.

You will need an internet connection to download your voice and it should take less than a minute to download your voice. If the process takes longer than a minute, please close the app and repeat the steps until you get a message saying your voice has been successfully downloaded.

My app says my voice is not ready to download but I think my voice should be ready to download.

If you have an account with both SpeakUnique and I Will Always Be Me (IWABM)

If you have an account with SpeakUnique and IWABM, and both accounts have the same username and password, the app will default to your SpeakUnique account.

If you would like to use your voice created through IWABM, you can either:

1. Log into the SpeakUnique app with your email address and IWABM download code
2. Change your password for one of the accounts and then use the unique details for IWABM to log into the app
3. You can email support@speakunique.co.uk and we will delete your SpeakUnique account so you only have one account

If you do not have an account with both SU & IWABM

Please log into your account via our website and navigate to the “Listen to your voice” page. From here you will be able to see if you first need to select your preferred version of the voice or if you still need to complete a funding application.

If your online account is showing information about how to download your voice and you still cannot download your voice, please email support@speakunique.co.uk.

Read The Story Before You Start

I Will Always Be Me

Written by Jill Twiss Illustrated by Nicholas Stevenson

Everything is changing.

I know that something feels different lately.

I've been seeing a lot of doctors and having a lot of phone calls.

I'm not moving quite the same way I used to.

And, my voice sounds a little different.

You see, right now, messages from my brain aren't getting to my muscles. And because of that, eventually, my muscles will stop doing their jobs.

So there are things I used to do that I can't do right now.

And there are also things I can do right now that I might not be able to do later.

Even so, I will still be happy on some days and grumpy on other days, just like anyone else. But I want you to know:

Everything is changing, except for how much I love big hugs...

...and the feeling of fresh-cut grass between my toes...

...and days where my hair goes just so, and looks exactly like I want it to.

Everything is changing.

That means, at some point I might need help from you to do the things that I used to do myself— Like opening stubborn jars.

Or reaching things on high shelves.

I might trip or stumble, and then I will need your help to get back up.

Sometimes I will even need help with the very same things that I used to help you with.

Everything is changing, except for how much I hate wet socks.

And how much I love putting on warm clothes straight from the dryer...

...or waking up before my alarm goes off and knowing I can snuggle up underneath the covers and sleep for a few more minutes.

Now you probably have some questions about all this, like:

“How fast will all these changes happen?”.

Or “Why did this happen to you and not someone else?”

The thing about all this is, there are usually more questions than there are answers.
But here goes:

We don’t know how fast my body will change.

Sometimes our bodies feel very different very quickly, and sometimes it can feel like nothing has changed at all.

No one gets to decide how fast or how slow changes happen, or which parts of our bodies will change first while other parts are staying the same.

And that last one is the hardest question, isn’t it?

We just don’t know why this happened to me.

Every so often these kinds of changes run in families, but mostly it is just something that happens and we don’t know why.

It doesn’t feel fair, but that’s the way it is.

On the outside, at least, everything is changing.

There might be times when it will be hard for me to speak, or when my words will sound different than they used to.

My voice might start to change, or I might need to use a computer to help me say the things I want to.

I might move in a way that you’ve never seen me move before and eventually it could get harder for me to move without help.

At some point, I might need a wheelchair to get around.

But here is what’s important:

On the inside, I will still be me.

I will still hear you when you talk to me, and want to listen to your funniest stories and keep your most sacred secrets.

I will still go to sleep and have wonderful dreams—

Dreams that you and I fly so fast and so high that soon we can see the entire world, with all its glorious sunsets and annoying muddy puddles...

...and all the people who are so busy worrying about what might happen that they sometimes forget to notice what is happening.

And then we fly even further out amongst the other planets, and we feel awed and small and unimportant but also like we matter very much.

And we see how tremendous it is that, even in the hugeness of the universe, we have each other.

Then we fly back home because we know that the important part isn't that we can fly but that we are together.

Everything is changing, except for what makes me me.

I will still have silly thoughts, like "Do bananas ever get lonely when they are separated from the bunch?"

I will still watch my favourite television show or root for my favourite sports team, and think that I can change what happens just by glaring at the television and believing.

Everything is changing, but I will still be me.

I will still have strong opinions and give you my best advice when you ask for it (and also sometimes when you don't).

I will still notice when you get a new haircut or when you're having a bad day. Or how your eyes do that crinkly thing when I make you laugh.

I will still think up ideas for inventions — like a device that tells you if a film is going to be too sad for you but also carries extra tissues in case you decide to watch it anyway.

Or what about a time machine that makes the hour I spend waiting in line at the supermarket feel like one minute, but the hour I spend reading books with you feel like seven years?

Everything is changing, except what makes me me.

Even if I look or sound different, I will still be thinking the same kinds of thoughts and wishing the same kinds of wishes.

I will be thinking about picnics and fireworks, and how sometimes when it's really dark and there are stars everywhere, I hold my breath because I don't want things to change even one bit.

But mostly? I will be thinking about you.

I might not do all the things I used to do.

I might not move exactly the same.

I might not sound exactly the same.

And we might not get to tell our stories and dream our dreams together as long as we want to.

But right now, I am here with you, which is my favourite place to be.

Yes, everything is changing.

But I will always be me.

And I will always love you.